

DRK-12 RESEARCH METHODS WEBINAR | MARCH 26, 2020

# SOCIAL NETWORK ANALYSIS: AN INTRODUCTION

**Kyle Fagan, PhD**  
Researcher

**Ben Kalina, MA**  
Senior Researcher

with

**Melissa Rasberry, EdD**  
Senior Technical Assistance Consultant

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MAKING  
RESEARCH  
RELEVANT

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# Welcome!

*Take a moment to introduce yourself in the chat box.*

Please tell us: your name, organization, and affiliation with the DRK-12 program (e.g., PI, project team member, evaluator, aspiring PI).

# DRK-12 Research Methods Webinar Series



**Melissa Rasberry, EdD**  
Senior Technical Assistance Consultant



# Learning outcomes

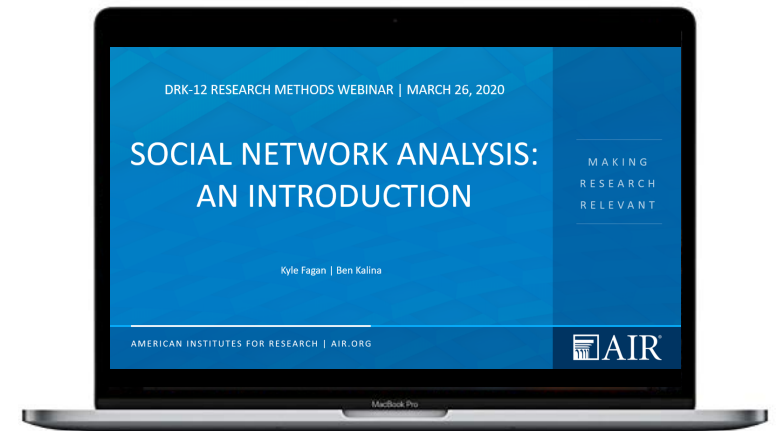
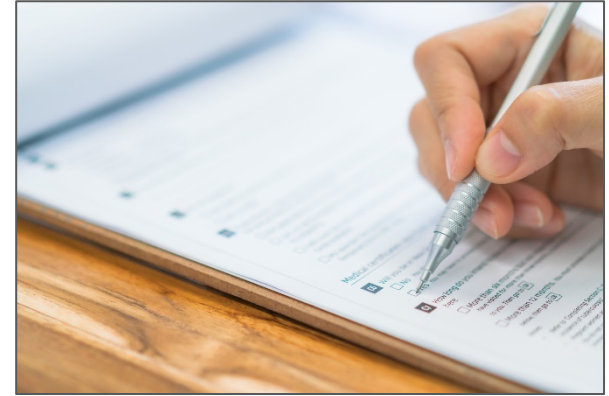
## Following this session, participants will be able to:

- Define social network analysis (SNA) terminology.
- Identify the uses, benefits, and limitations of SNA.
- Understand key considerations for data collection, analysis, and network visualization.
- Consider ways SNA might be useful in future research in STEM education.



# Today's webinar

**75**  
**minutes**



<http://cadrek12.org/>

# Today's webinar

- Listen-only mode
- Use chat pod to submit content and technical questions at any time
- Opportunity for Q&A at the end of each section



# Today's webinar

- To see this most clearly, you may want to use the “Full Screen” button in the upper right of the presentation pod.
- In order to submit a question, you will need to click the “Full Screen” button again to resume normal view.



# Presenters



**Kyle Fagan, PhD**

Researcher  
[kfagan@air.org](mailto:kfagan@air.org)



**Ben Kalina, MA**

Senior Researcher  
[bkalina@air.org](mailto:bkalina@air.org)

# Logistics

There are a few tools we will use throughout the webinar, so let's test them out:

**Drawing Tool:** Where are you calling in from? Use the marker tool to mark on the map.



# Logistics

There are a few tools we will use throughout the webinar, so let's test them out:

**Poll 1:** Respond to the poll indicating your pet preference.



# Presenters



**Mable**



**Kyle Fagan, PhD**

Researcher  
[kfagan@air.org](mailto:kfagan@air.org)



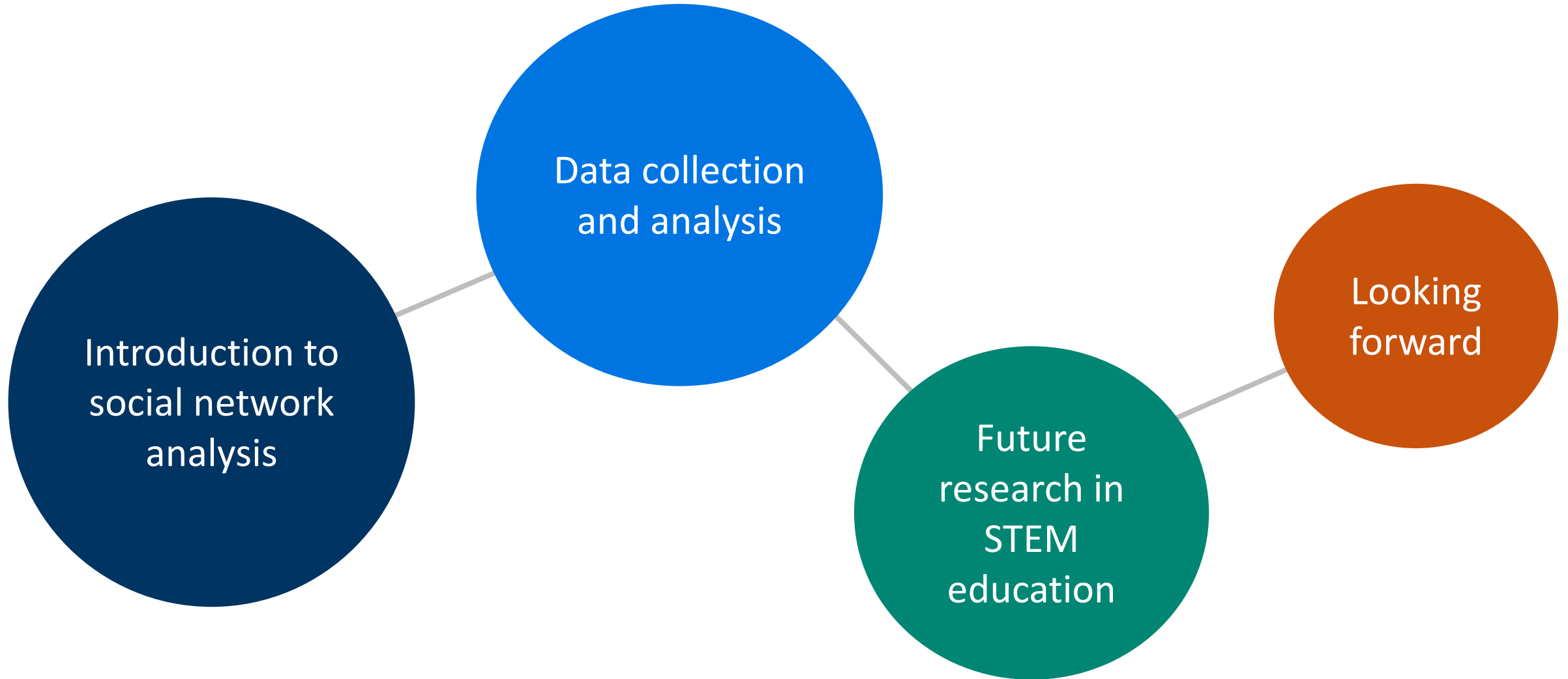
**Ben Kalina, MA**

Senior Researcher  
[bkalina@air.org](mailto:bkalina@air.org)



**Trip**

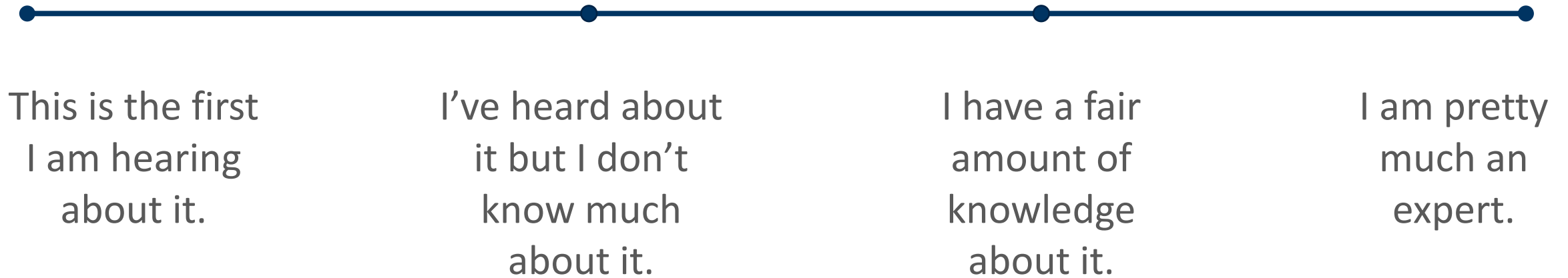
# Agenda



# Introduction to social network analysis

# Introduction to social network analysis

How would you describe your level of understanding of social network analysis?



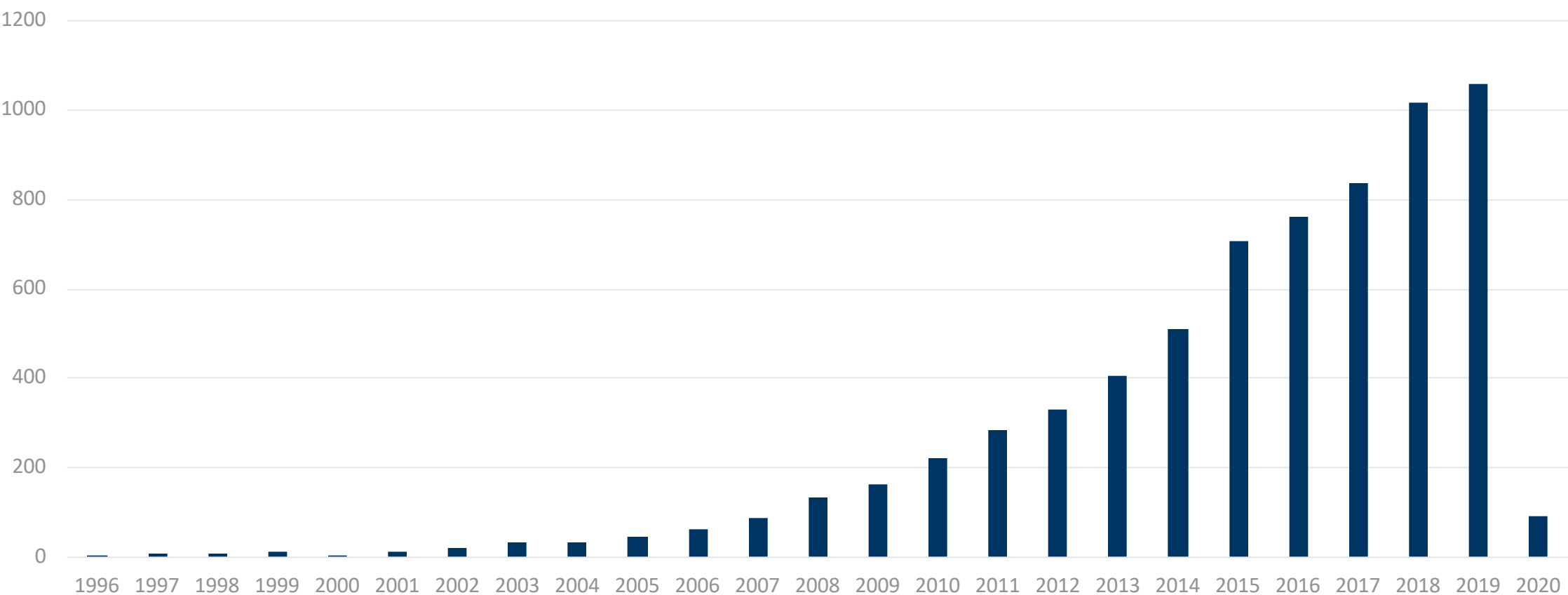
# Introduction to social network analysis

## Social network analysis

- A way of thinking about social systems that focuses on the **relationships between the actors** that make up a system.
- A set of methodological techniques that aim to **describe and explore patterns** apparent in social relationships that individuals and groups form with one another within a given context.

# Introduction to social network analysis

Articles with *social network analysis* identified as a topic (1996–2020)

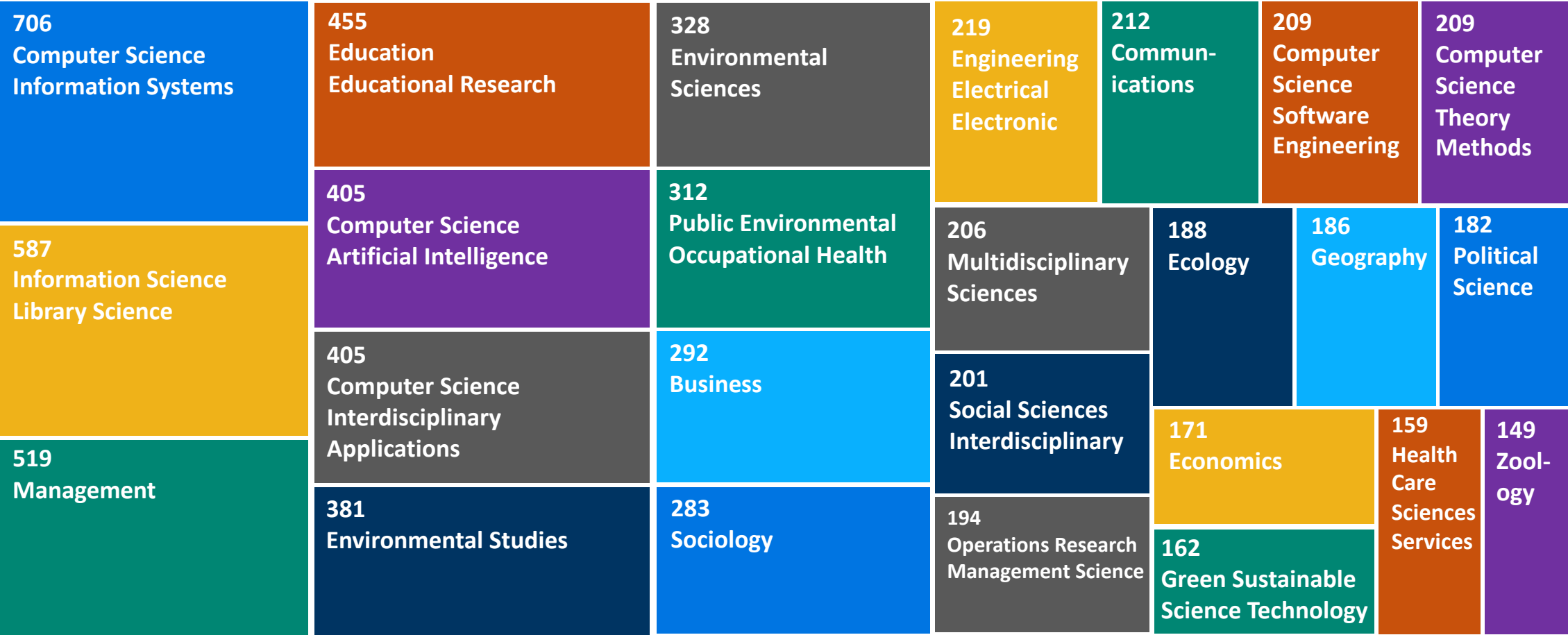


Web of Science: Retrieved from <https://apps.webofknowledge.com/> on February 19, 2020



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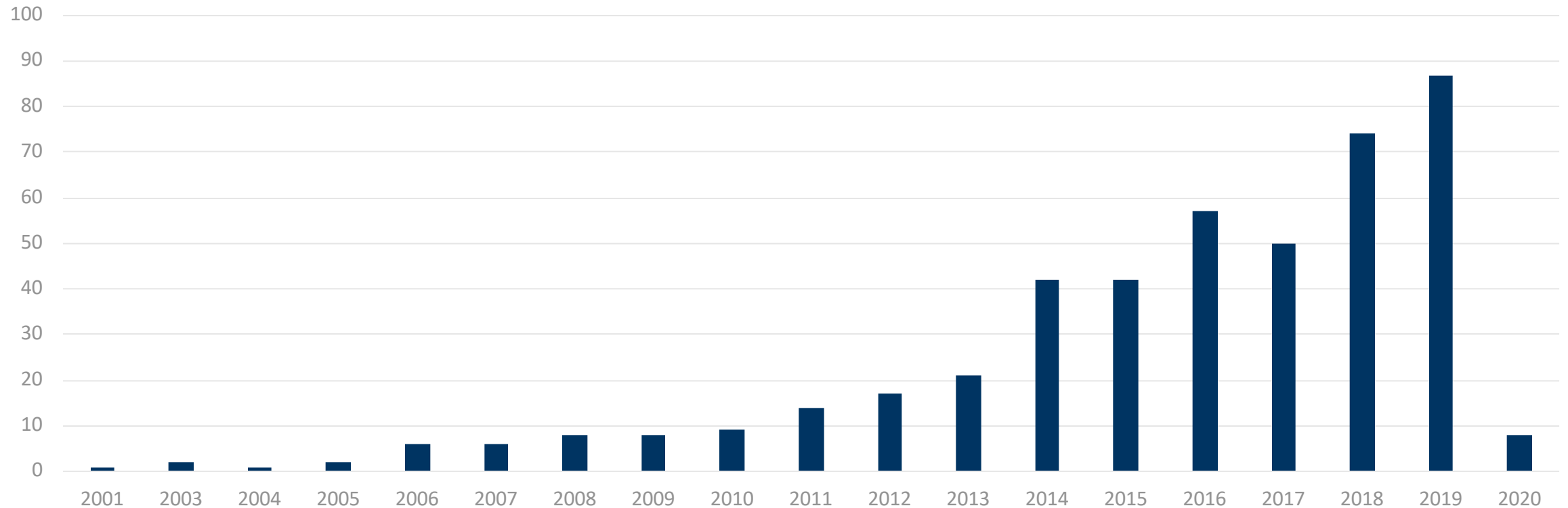
Articles with *social network analysis* identified as a topic (1996–2020)

706 Computer Science Information Systems	455 Education Educational Research	328 Environmental Sciences	219 Engineering Electrical Electronic	212 Commun- ications	209 Computer Science Software Engineering	209 Computer Science Theory Methods
587 Information Science Library Science	405 Computer Science Artificial Intelligence	312 Public Environmental Occupational Health	206 Multidisciplinary Sciences	188 Ecology	186 Geography	182 Political Science
519 Management	405 Computer Science Interdisciplinary Applications	292 Business	201 Social Sciences Interdisciplinary	171 Economics	159 Health Care Sciences Services	149 Zool- ogy
	381 Environmental Studies	283 Sociology	194 Operations Research Management Science	162 Green Sustainable Science Technology		

Web of Science: Retrieved from <https://apps.webofknowledge.com/> on February 19, 2020

# Introduction to social network analysis


Articles with *social network analysis* identified as a topic (2001–2020)  
in Education and Educational Research



Web of Science: Retrieved from <https://apps.webofknowledge.com/> on February 19, 2020

# Introduction to social network analysis

Social network analysis helps us:

- 
- **Visualize** data through sociograms to gain insights.
  - Understand the **structure** of a network.
  - Understand the **position** of actors within a network.

# Introduction to social network analysis

Let's take **happy hour**. We can see in this image a number of individuals celebrating happy hour.



# Introduction to social network analysis

Each of these individuals can be represented by a blue dot.





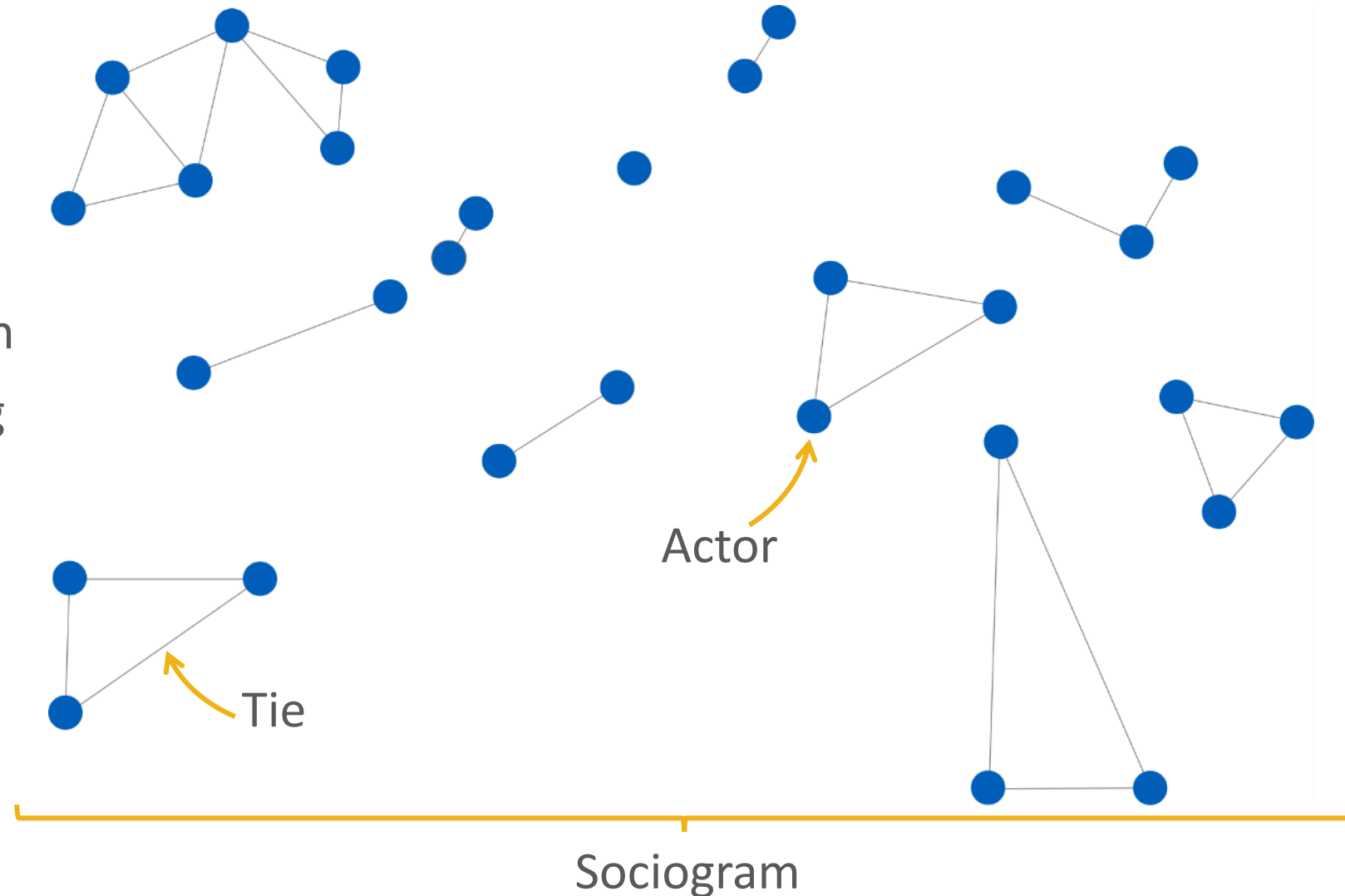
# Introduction to social network analysis

If we were to watch for a while, we could start to track who is talking to whom.



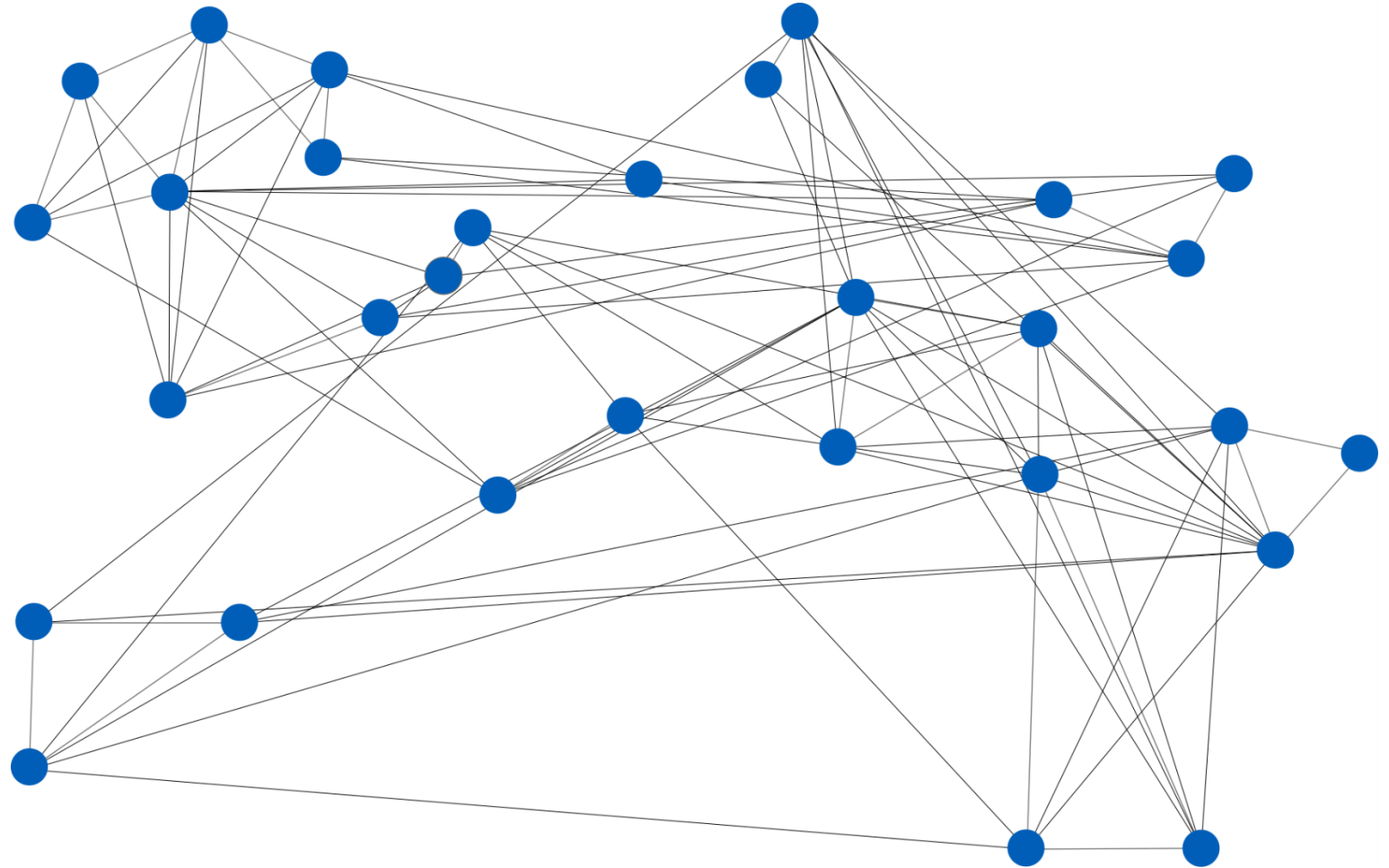
# Introduction to social network analysis

A sociogram is simply a representation of a network—in this case, individuals conversing at happy hour.



# Introduction to social network analysis

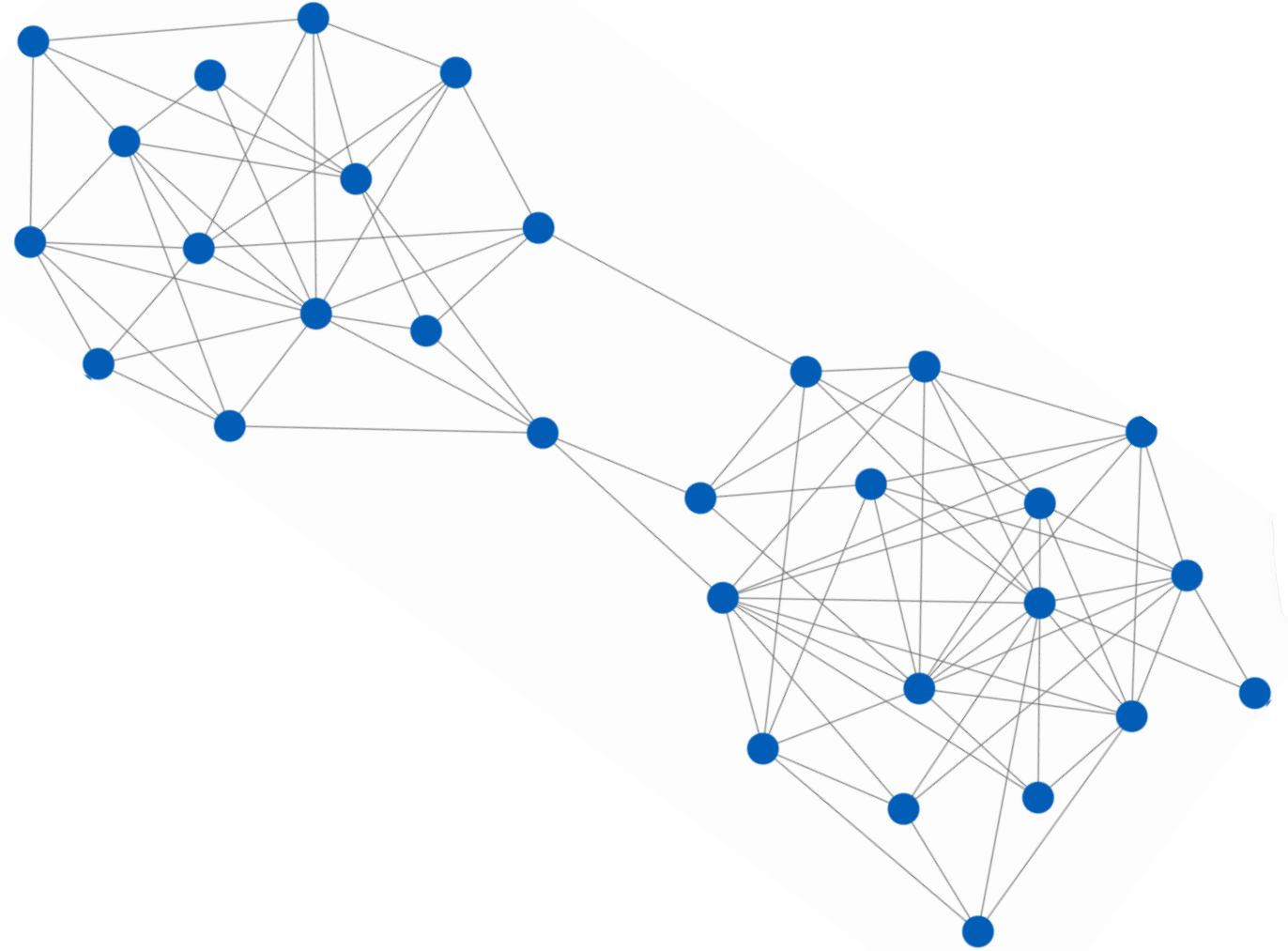
If we were to watch the room for an hour, we could continue to track who talks to whom.



# Introduction to social network analysis

These are the same actors, the same ties, just arranged differently.

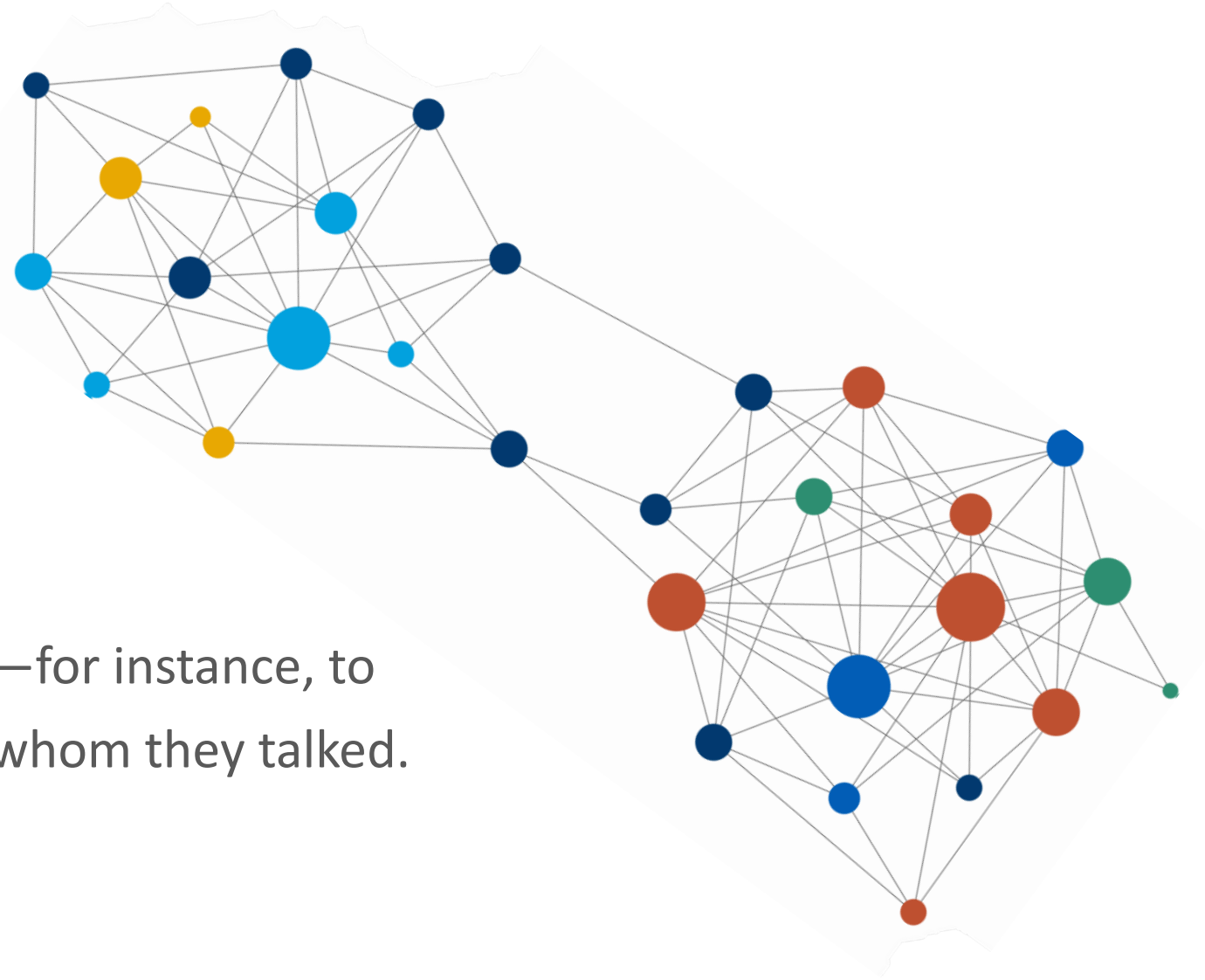
So what was a busy, messy sociogram becomes an image that we can use to make sense of the patterns of conversations taking place at this happy hour.



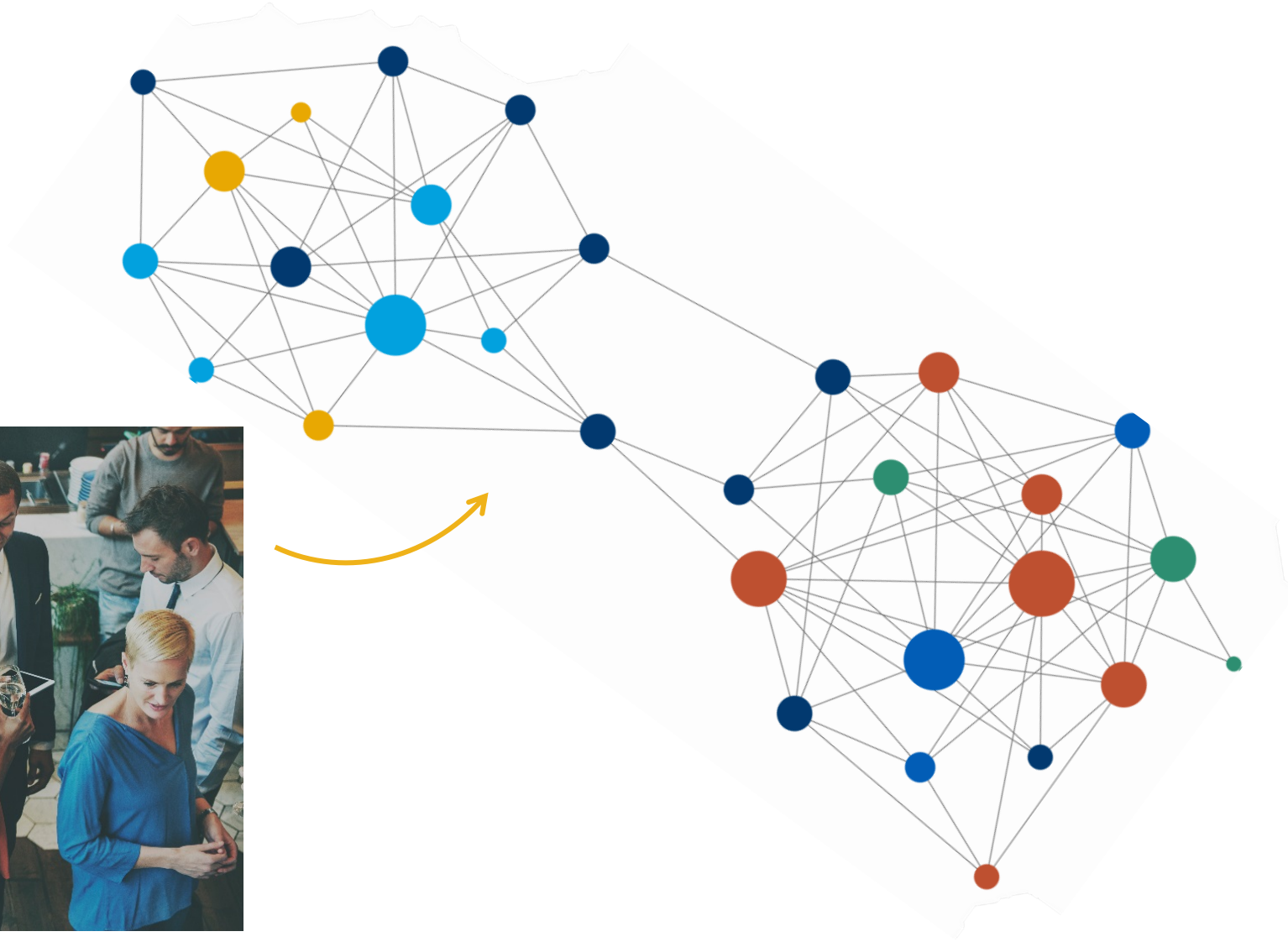
# Introduction to social network analysis

We can change the color of the actors to illustrate some sort of attribute—for instance, the company where an individual works.

We can also adjust the size of the actor—for instance, to represent the number of individuals to whom they talked.



# Introduction to social network analysis

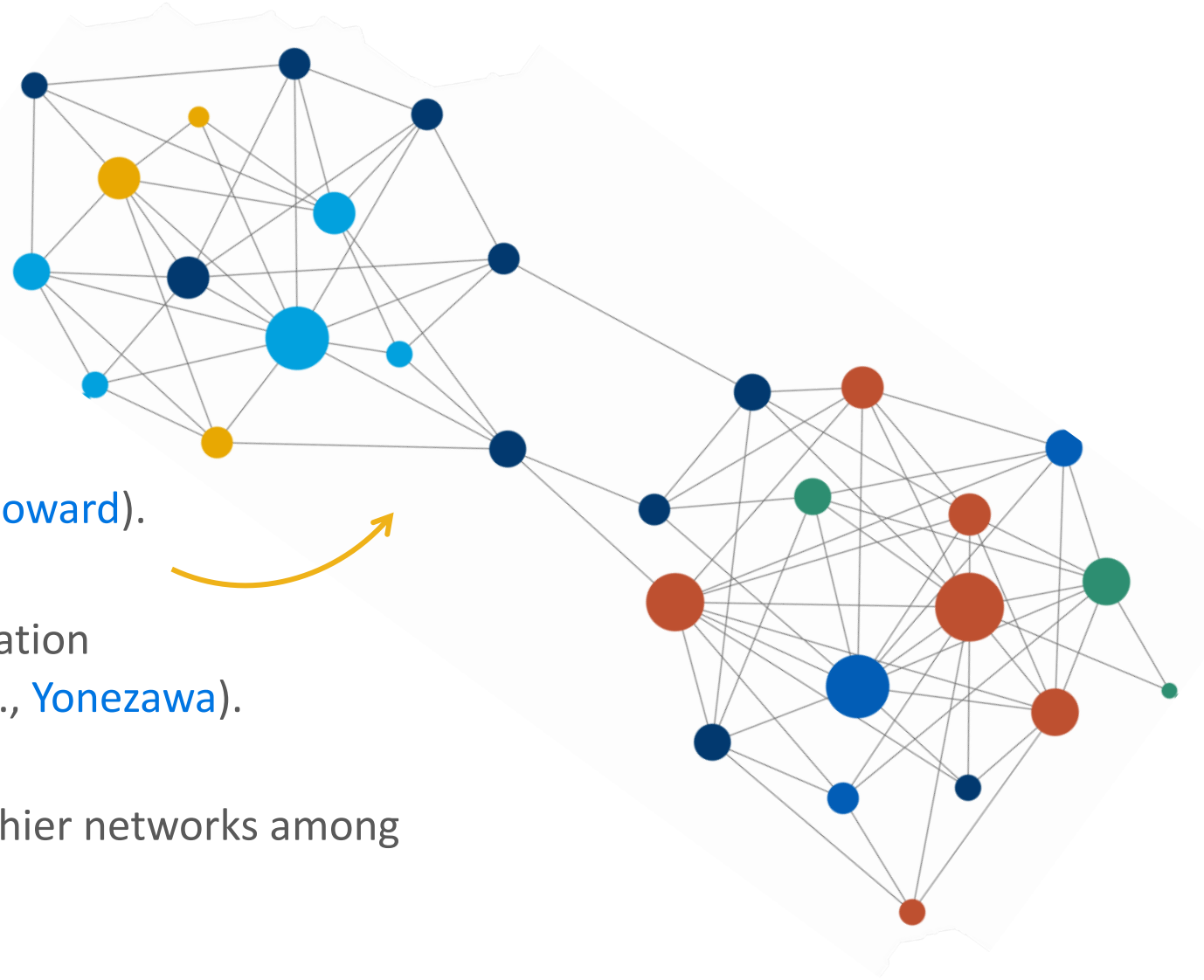




# Introduction to social network analysis

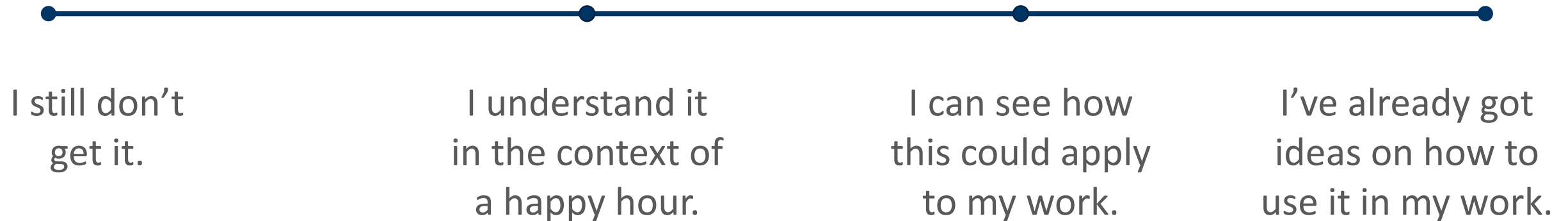
Within **STEM education**, social network analysis can help answer a number of research and evaluation questions—for instance:

- What communication patterns emerge when classroom members (i.e., students and their teachers) engage in the science practice of argumentation? (e.g., [González-Howard](#)).
- How do individuals shape the flow of information among a school team of math teachers? (e.g., [Yonezawa](#)).
- What types of learning events produce healthier networks among educators across districts? (e.g., [Yonezawa](#)).



# Introduction to social network analysis

How would you describe your level of understanding of social network analysis?



# Data collection and analysis

Before we move on to data collection and analysis,  
**are there any questions?**



# Data collection and analysis

# Data collection and analysis

Actors | Ties | Methods

Visualization | Structure | Position

# Data collection and analysis

Actors | Ties | Methods

## Actors

- Actors are the entities that make up the network.
- Actors can be individuals (e.g., a person or a gorilla) or collectivities (e.g., teams or organizations).
- Actors can also be called *nodes*, *vertices*, and *agents*.



# Data collection and analysis

Actors | Ties | Methods

## Ties

A typology of ties studied in social network analysis.

Similarities			Social Relations				Interactions	Flows
<b>Location</b> e.g., Same spatial and temporal space	<b>Membership</b> e.g., Same clubs Same events etc.	<b>Attribute</b> e.g., Same gender Same attitude etc.	<b>Kinship</b> e.g., Mother of Sibling of	<b>Other role</b> e.g., Friend of Boss of Student of Competitor of	<b>Affective</b> e.g., Likes Hates etc.	<b>Cognitive</b> e.g., Knows Knows about Sees as happy etc.	e.g., Sex with Talked to Advice to Helped Harmed etc.	e.g., Information Beliefs Personnel Resources etc.

Borgatti, Mehra, Brass, & Labianca (2009)

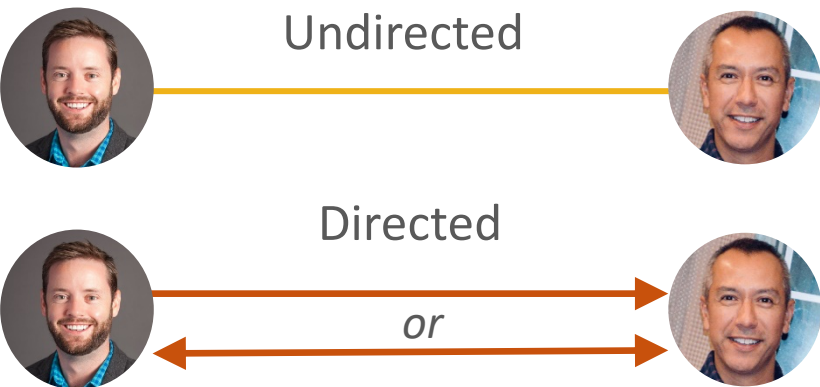
- Ties can also be called *edges*, *links*, and *arcs*.

# Data collection and analysis

Actors | Ties | Methods

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# Data collection and analysis



Actors | Ties | Methods

Surveys

Interviews

Observations

Archival data

# Data collection and analysis

Actors | Ties | Methods

## Surveys

Interviews

Observations

Archival data

To whom do you turn in this school for advice or information about mathematics instruction?

1. Tyrone
2. Shana
3. Luis
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_
7. \_\_\_\_\_



Spillane, Healey, & Min Kim (2010)

# Data collection and analysis

Actors | Ties | Methods

## Surveys

Interviews

Observations

Archival data

	No interaction	Once or twice	Monthly	Weekly	Daily
Tyrone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shana	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Luis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Feldstein & Sherer (2018)

# Data collection and analysis

Actors | Ties | Methods

Surveys

**Interviews**

Observations

Archival data

Whom do you regard as a critical ally or partner in the reform movement?



Ansell, Reckhow, & Kelly (2009)

# Data collection and analysis

Actors | Ties | Methods

Surveys

Interviews

**Observations**

Archival data



Wagner & González-Howard (2018)



# Data collection and analysis

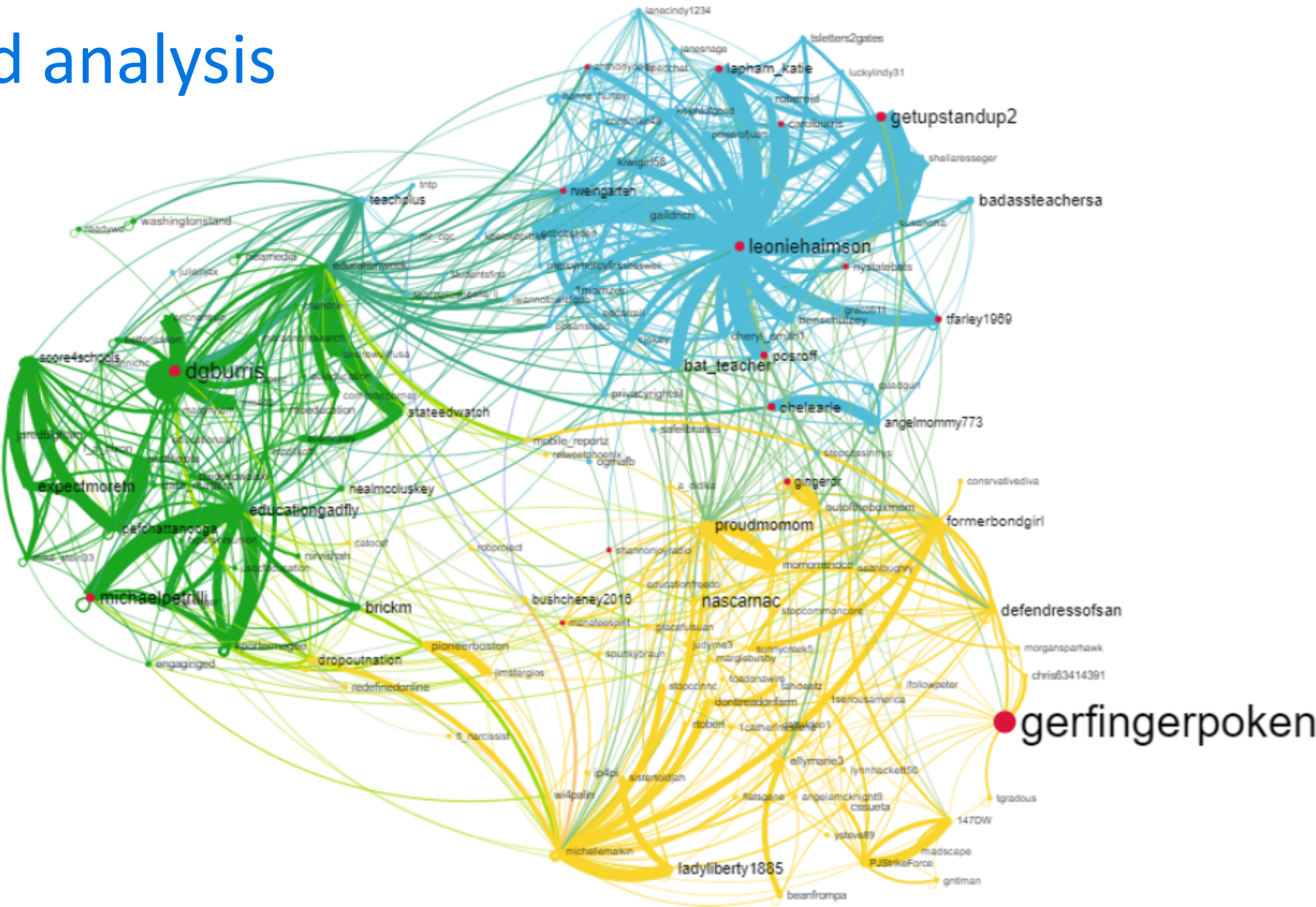
Actors | Ties | Methods

Surveys

Interviews

Observations

Archival data



Supovitz, Daly, del Fresno, & Kolouch (2017)

# Data collection and analysis




Actors | Ties | Methods

Surveys

Interviews

Observations

Archival data



**Poll 2:** Given the context of your work, which method seems most appropriate?

# Data collection and analysis

Visualization | Structure | Position

Social network analysis helps us:

- **Visualize** data through sociograms to gain insights.
- Understand the **structure** of a network.
- Understand the **position** of actors within a network.

 **UCINET Software**



**STATA**

*Gephi*



# Data collection and analysis

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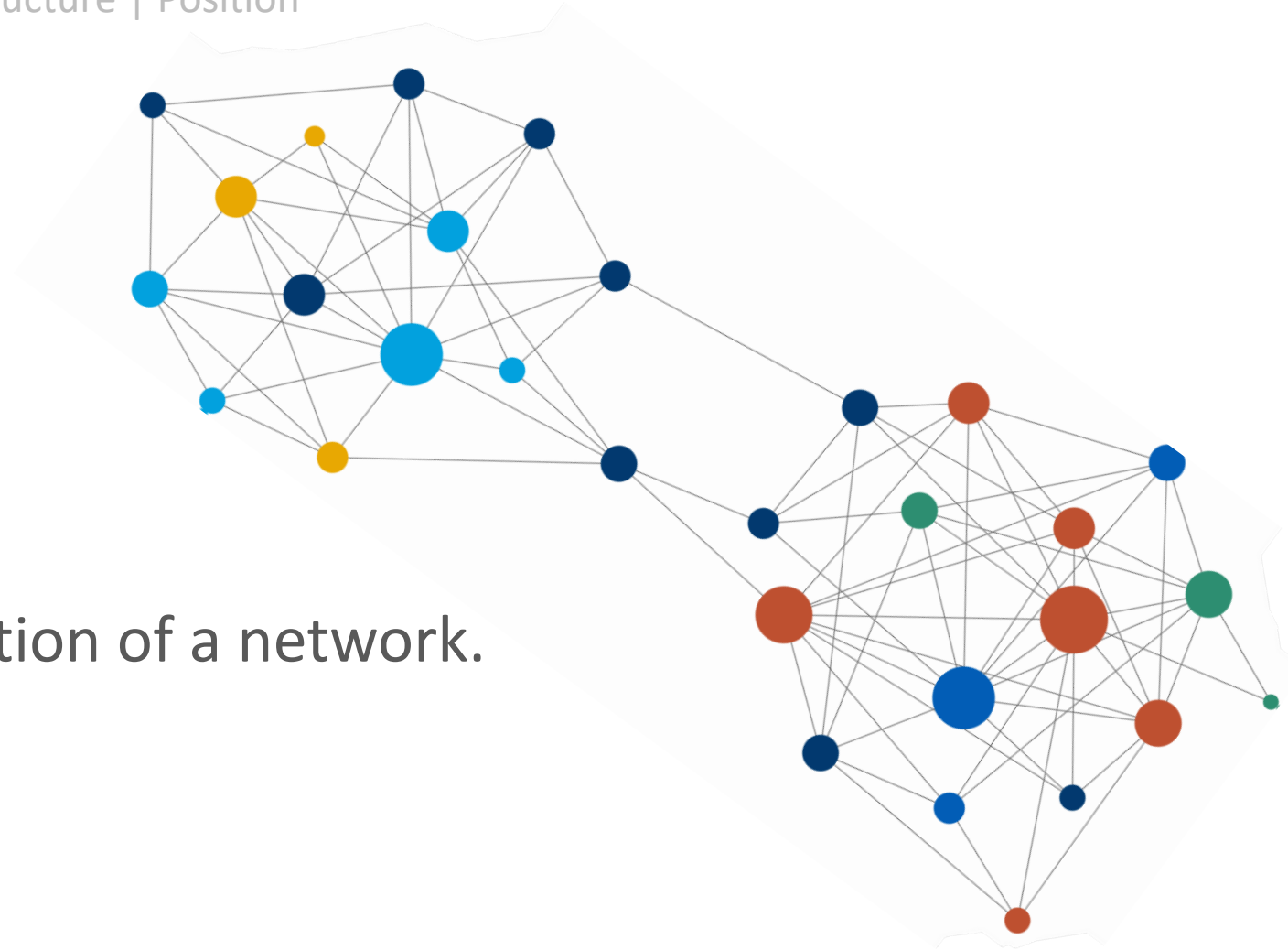


**STATA**

*Gephi*

# Data collection and analysis


Visualization | Structure | Position



A **sociogram** is a visual representation of a network.

# Data collection and analysis

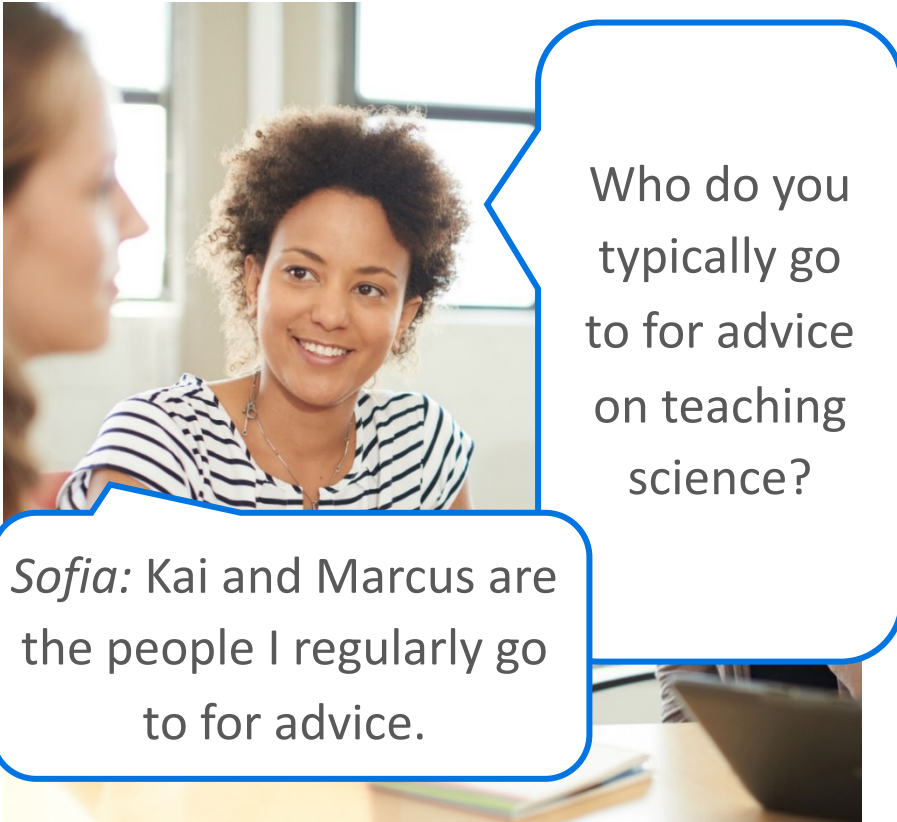
Visualization | Structure | Position



Who do you typically go to for advice on teaching science?

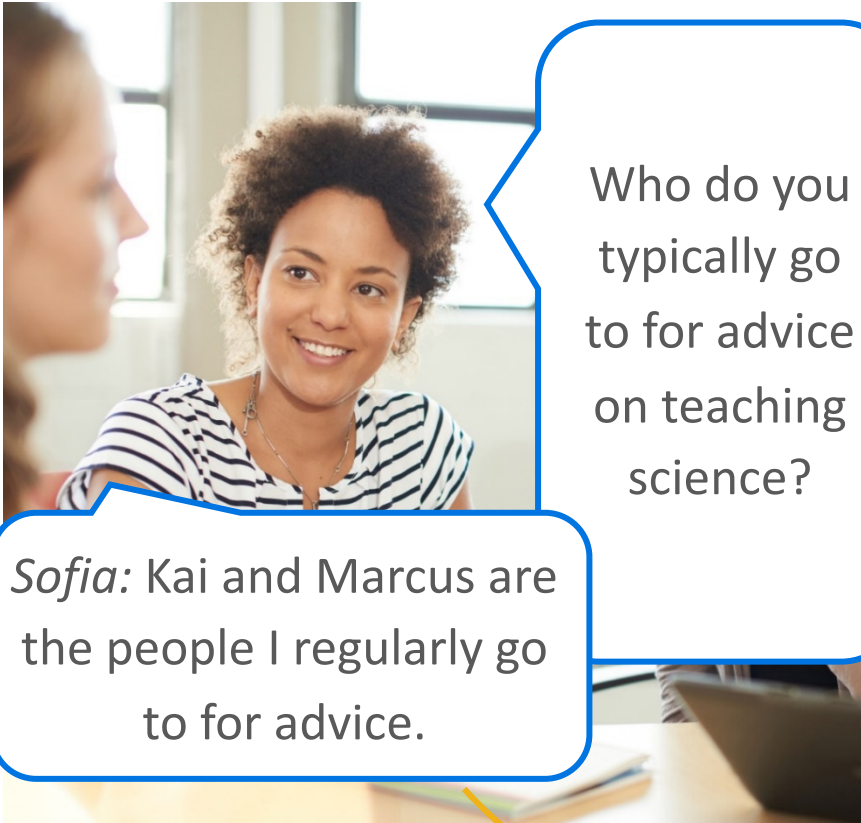
# Data collection and analysis

Visualization | Structure | Position



# Data collection and analysis


Visualization | Structure | Position



Sofia	Kai
Sofia	Marcus

# Data collection and analysis

Visualization | Structure | Position



*Jameela:* I really only go to Kai when I need advice.

Who do you typically go to for advice on teaching science?

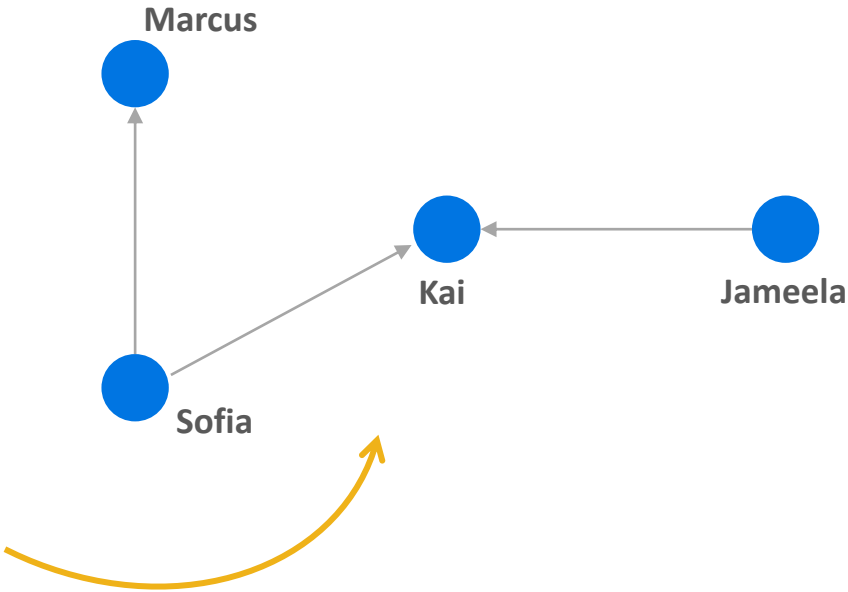
Sofia	Kai
Sofia	Marcus
Jameela	Kai

# Data collection and analysis

Visualization | Structure | Position



Sofia	Kai
Sofia	Marcus
Jameela	Kai



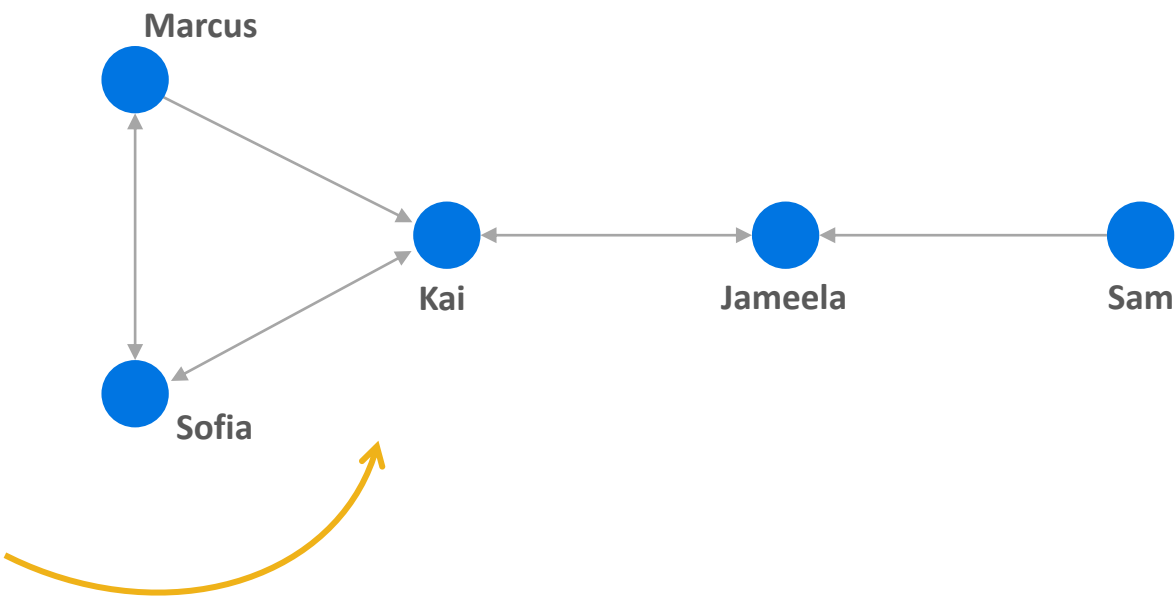
# Data collection and analysis

Visualization | Structure | Position

*All interviewee responses*

Who do you typically go to for advice on teaching science?

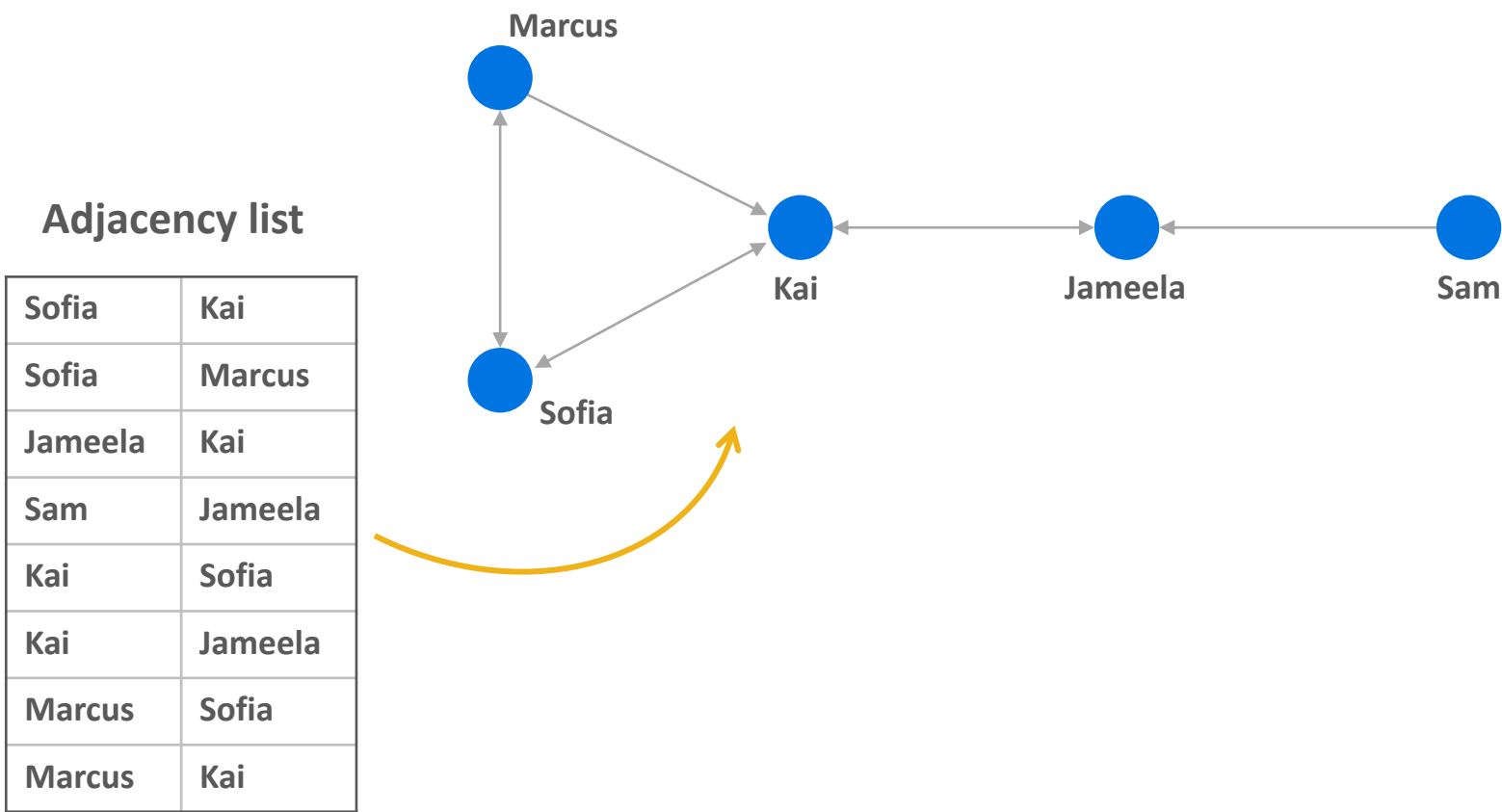
Sofia	Kai
Sofia	Marcus
Jameela	Kai
Sam	Jameela
Kai	Sofia
Kai	Jameela
Marcus	Sofia
Marcus	Kai





# Data collection and analysis

Visualization | Structure | Position

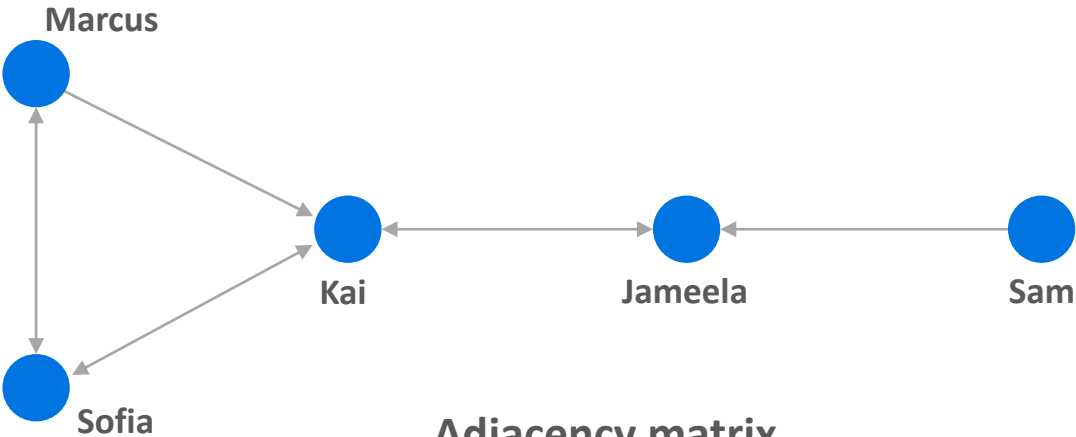


# Data collection and analysis

Visualization | Structure | Position

Adjacency list

Sofia	Kai
Sofia	Marcus
Jameela	Kai
Sam	Jameela
Kai	Sofia
Kai	Jameela
Marcus	Sofia
Marcus	Kai



Adjacency matrix

Incoming ties

	Sofia	Jameela	Sam	Kai	Marcus
Sofia	0	0	0	1	1
Jameela	0	0	0	1	0
Sam	0	1	0	0	0
Kai	1	1	0	0	0
Marcus	0	0	0	1	0

=

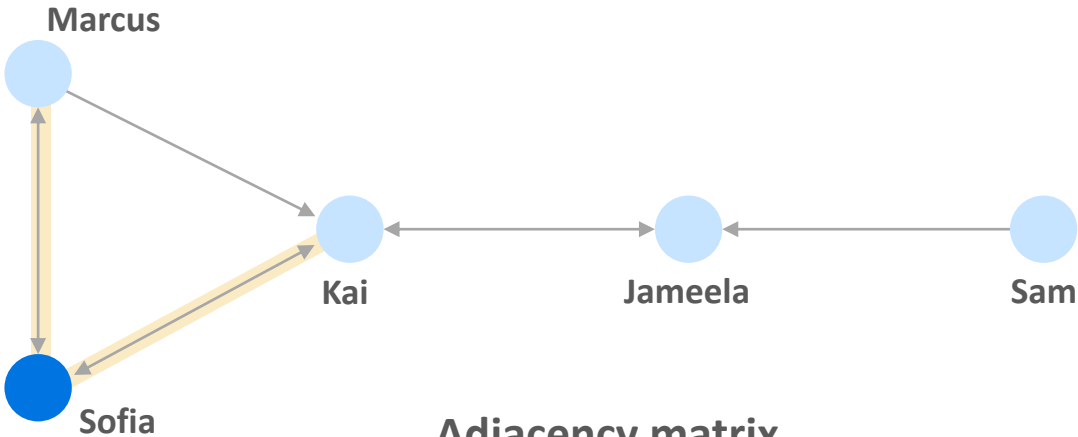
Outgoing ties

# Data collection and analysis

Visualization | Structure | Position

Adjacency list

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Kai	Sofia
Kai	Jameela
Marcus	Sofia
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Adjacency matrix

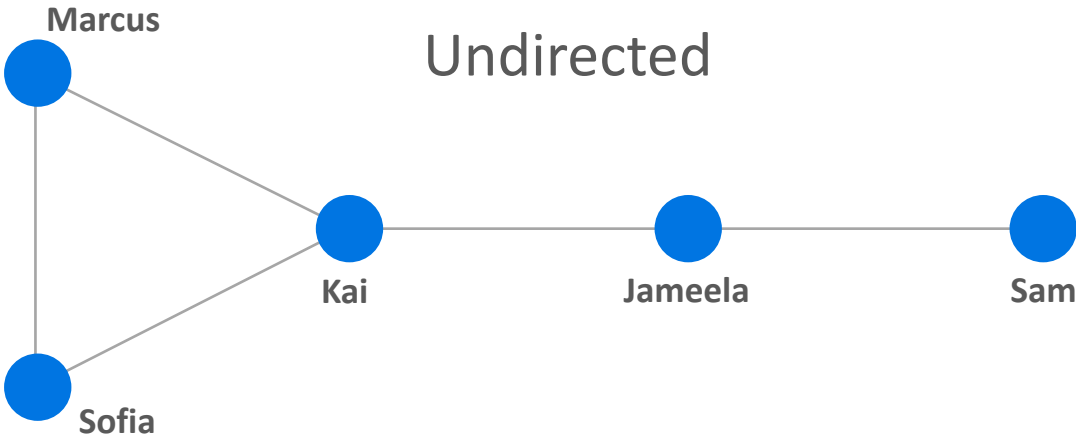
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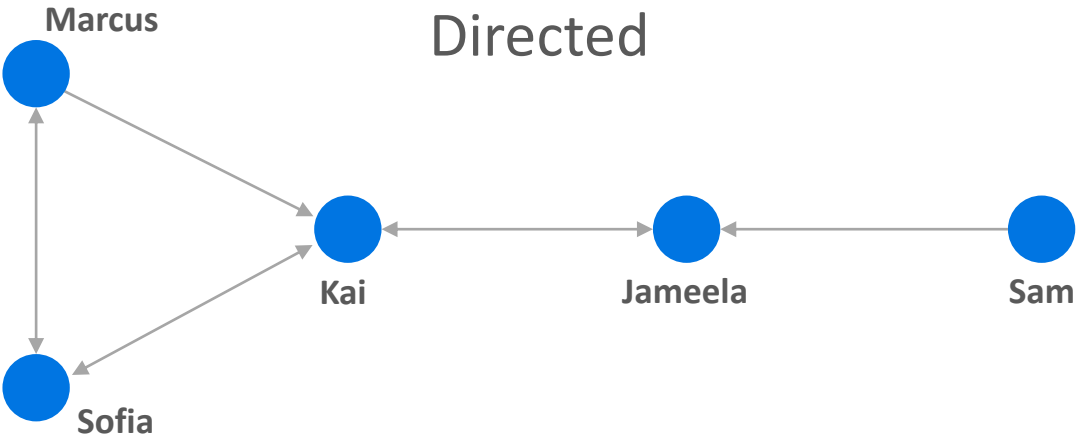
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# Data collection and analysis

Visualization | Structure | Position



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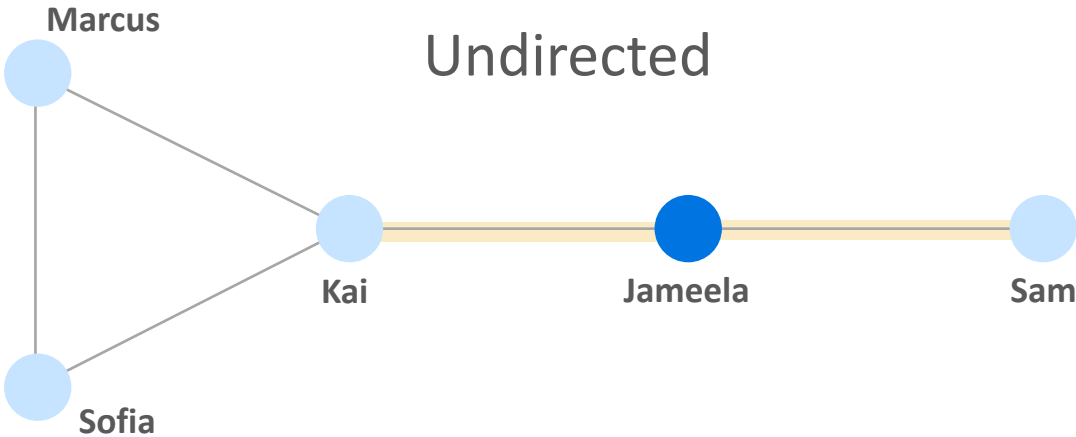
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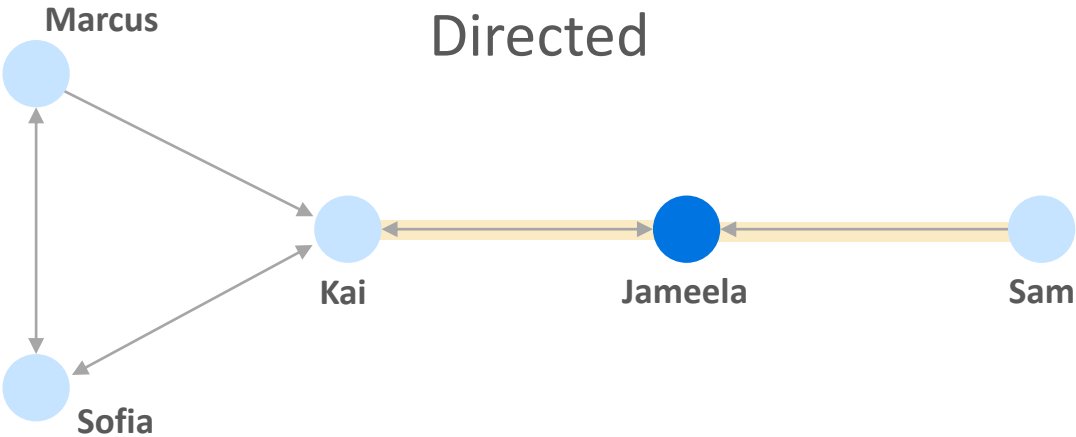
Outgoing ties

# Data collection and analysis

Visualization | Structure | Position



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Outgoing ties

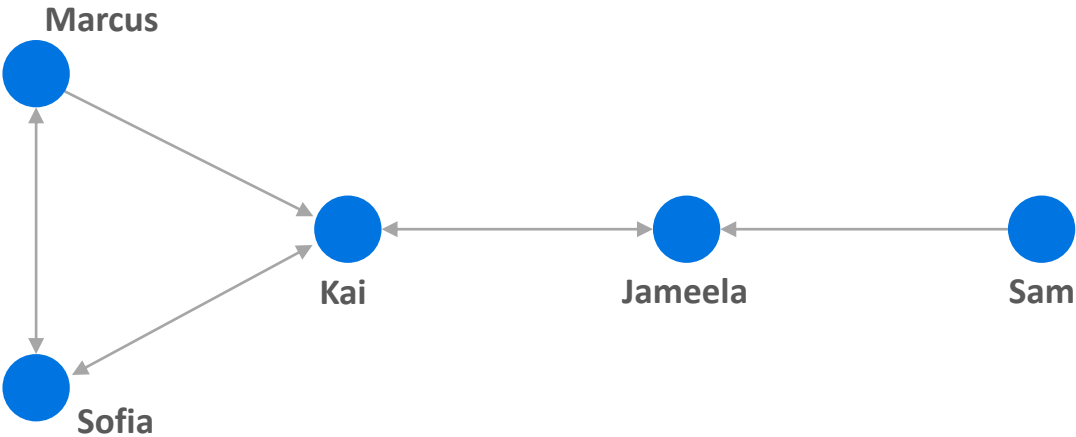
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# Data collection and analysis

Visualization | Structure | Position

Attribute list

Actor	School	Role	Age
Sofia	1	Teacher	24
Jameela	1	Teacher	38
Sam	1	Instructional Aide	54
Kai	1	Instructional Coach	45
Marcus	1	Teacher	48



Incoming ties					
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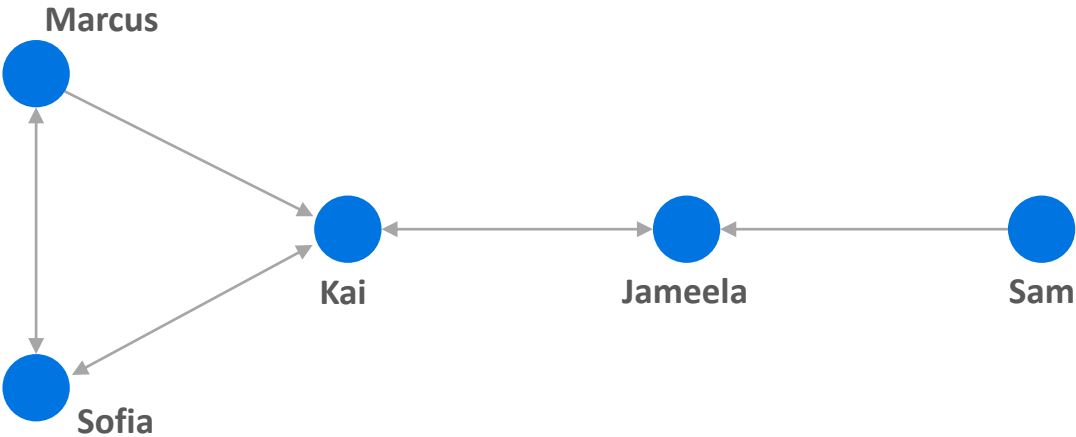
# Data collection and analysis

Visualization | Structure | Position

Color-coded by school

Attribute list

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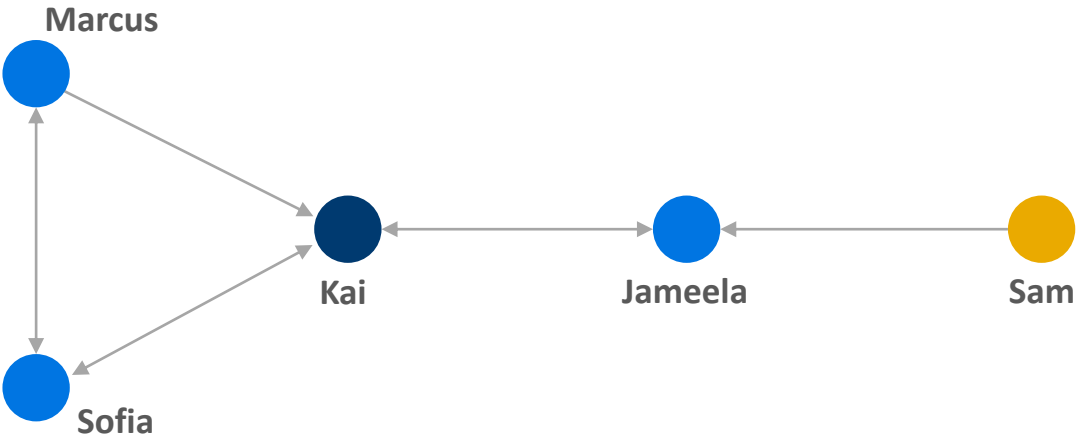
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Outgoing ties



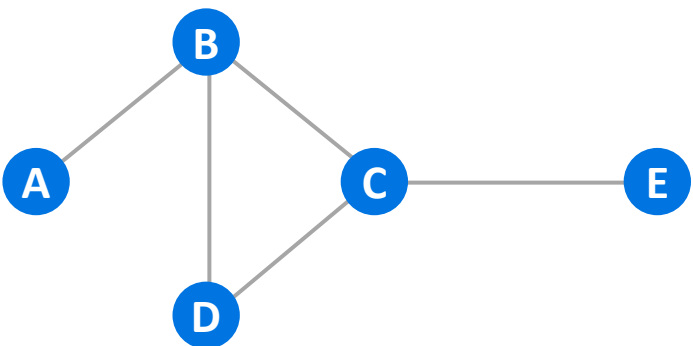
# Data collection and analysis

Visualization | Structure | Position

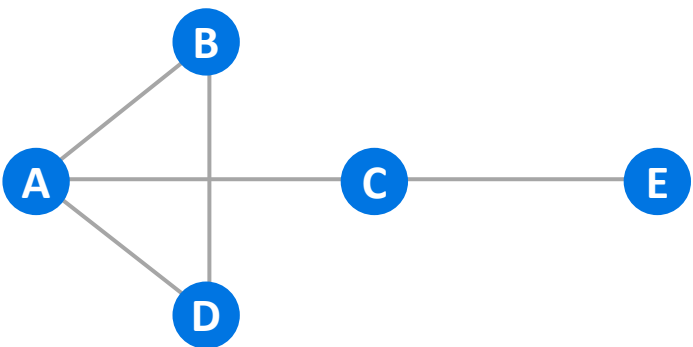
**Poll 3:** Which of these sociograms fits the data in the adjacency list?

A	B
B	A
B	C
B	D
C	B
C	D
C	E
D	B
D	C
E	C

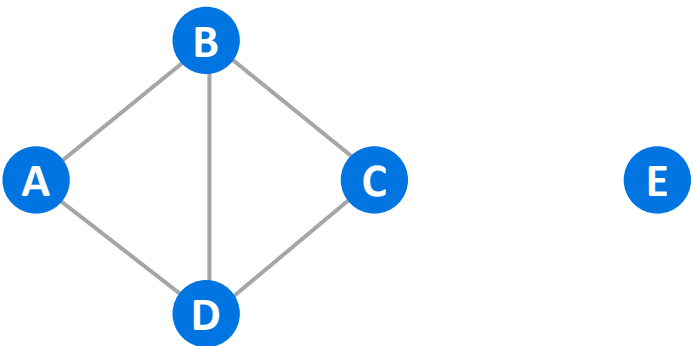
1



2



3



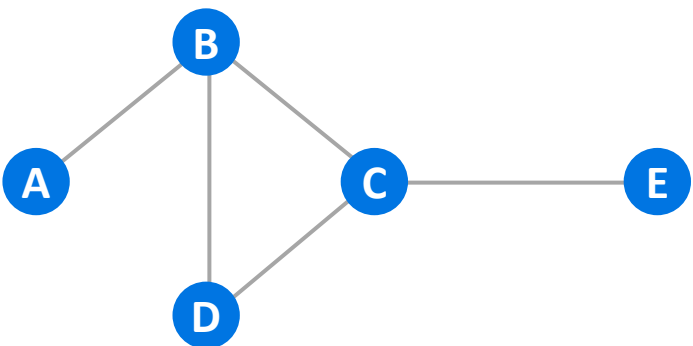
# Data collection and analysis

Visualization | Structure | Position

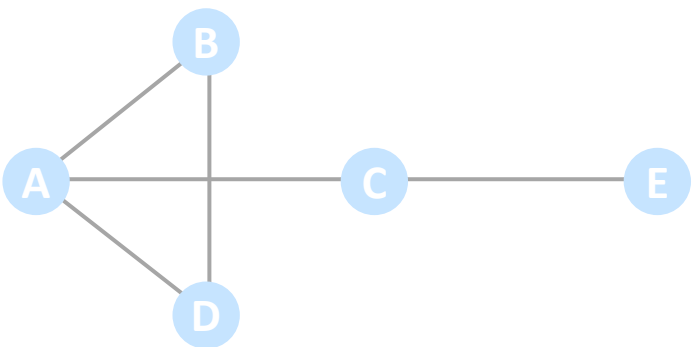
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B	D
C	B
C	D
C	E
D	B
D	C
E	C

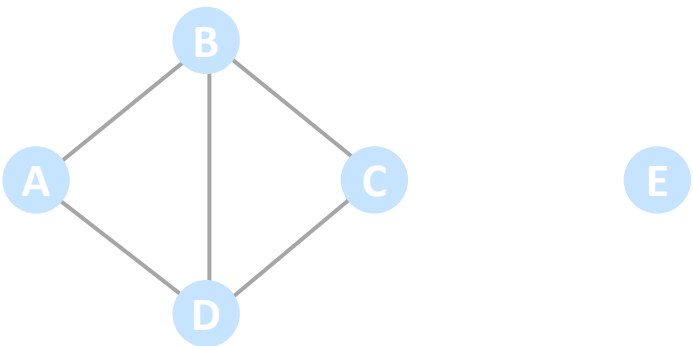
1



2



3



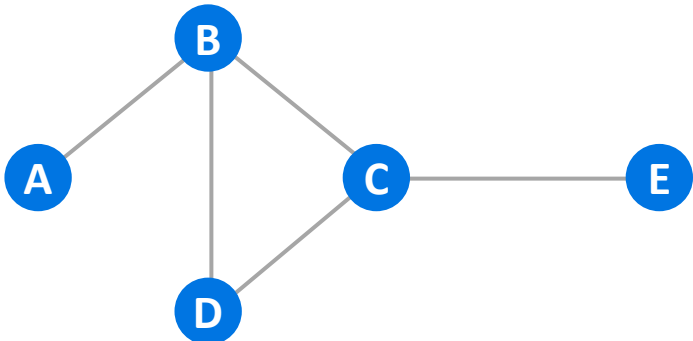
# Data collection and analysis

Visualization | Structure | Position

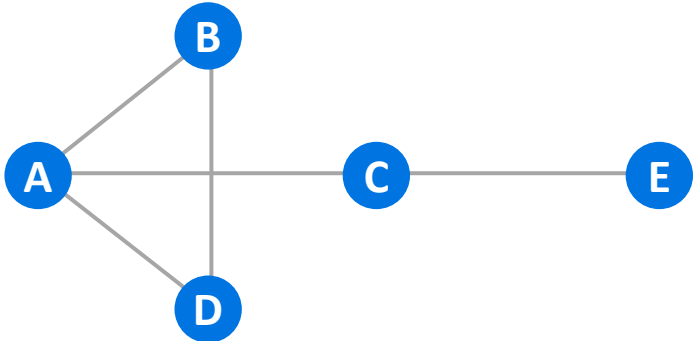
**Poll 4:** Which of these sociograms fits the data in the adjacency matrix?

	A	B	C	D	E
A	0	1	0	1	0
B	1	0	1	1	0
C	0	1	0	1	0
D	1	1	1	0	0
E	0	0	0	0	0

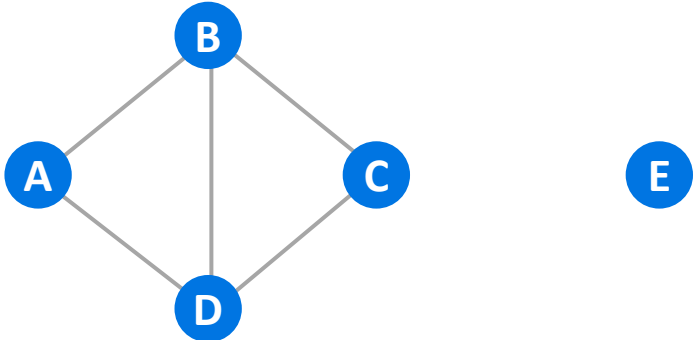
1



2



3



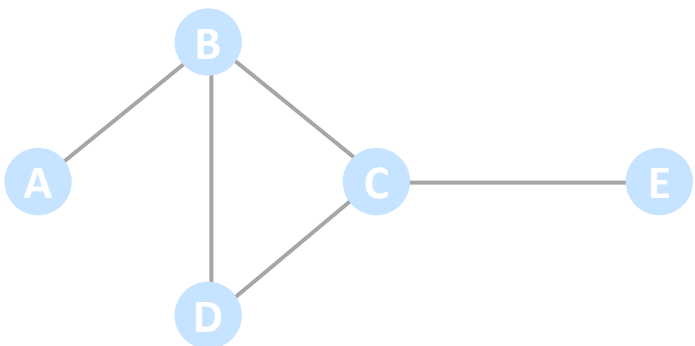
# Data collection and analysis

Visualization | Structure | Position

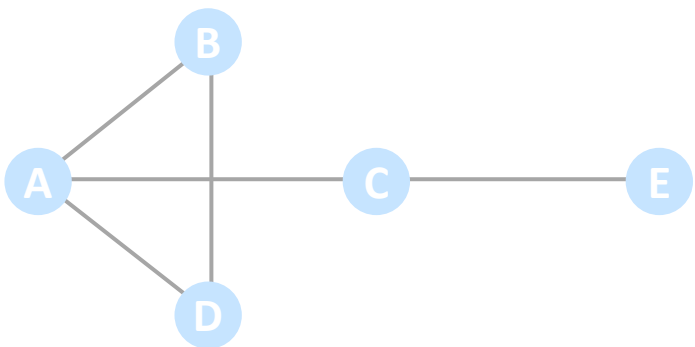
**Poll 4:** Which of these sociograms fits the data in the adjacency matrix?

	A	B	C	D	E
A	0	1	0	1	0
B	1	0	1	1	0
C	0	1	0	1	0
D	1	1	1	0	0
E	0	0	0	0	0

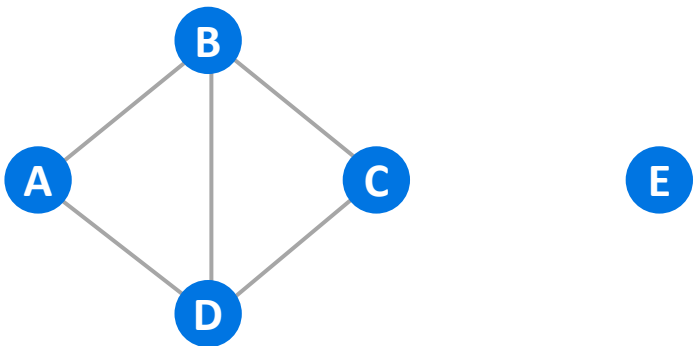
1



2

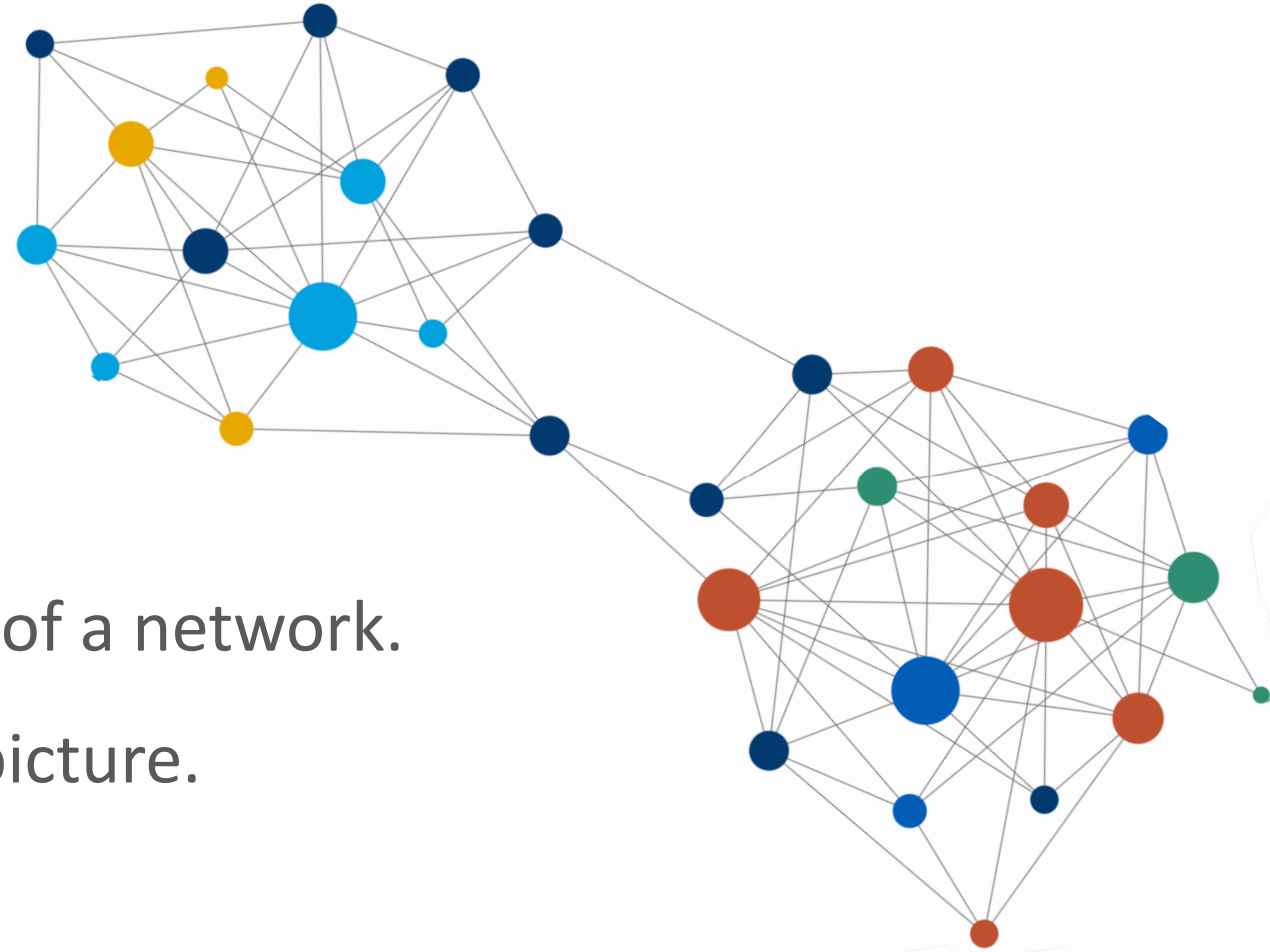


3



# Data collection and analysis

Visualization | Structure | Position



A **sociogram** is a visual representation of a network.

→ And it is more than a pretty picture.

# Data collection and analysis

Visualization | Structure | Position

Social network analysis helps us:

- **Visualize** data through sociograms to gain insights.
- Understand the **structure** of a network.
- Understand the **position** of actors within a network.

 **UCINET Software**



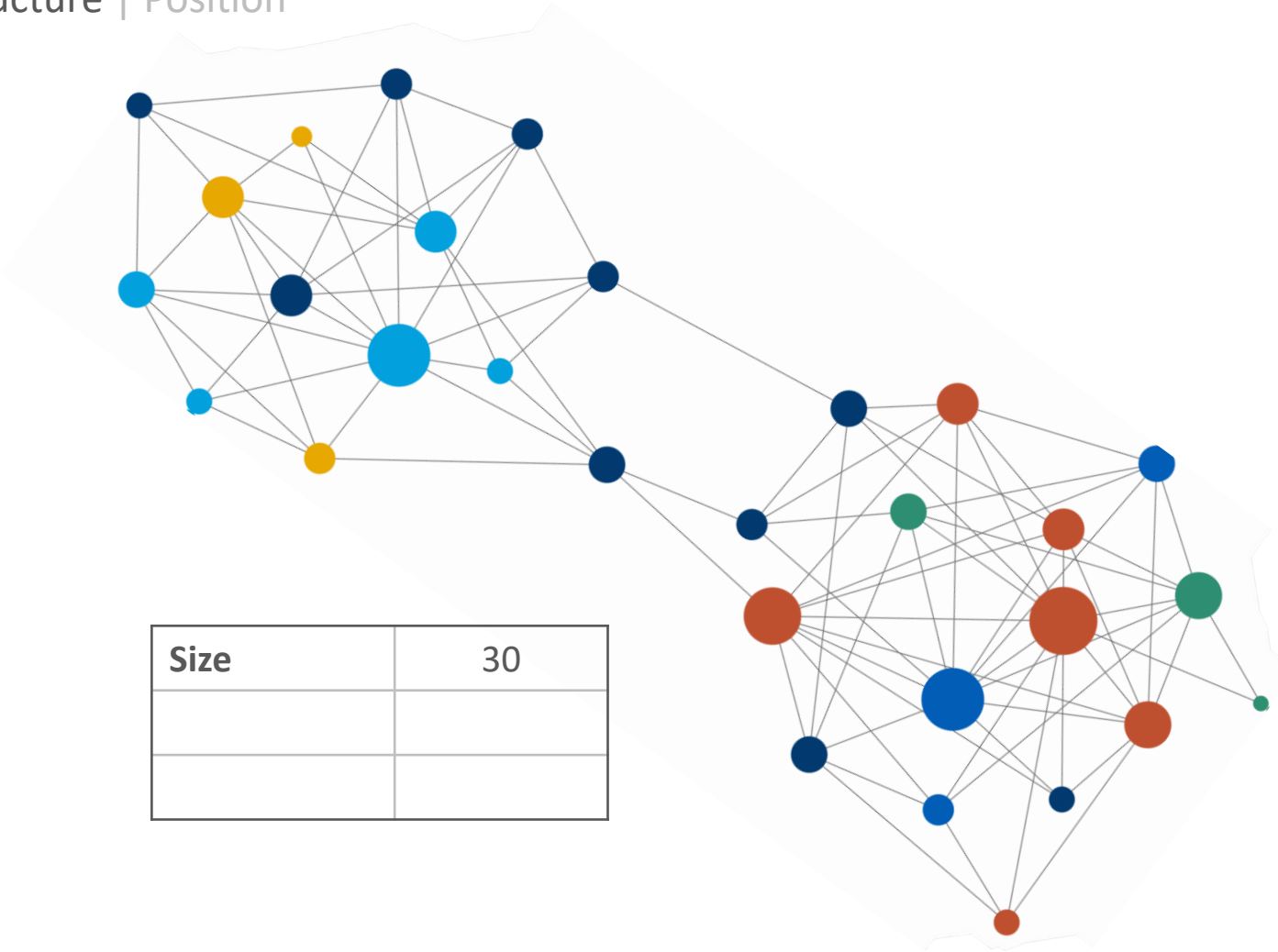
**STATA**

*Gephi*

# Data collection and analysis

Visualization | Structure | Position

**Size** is the number of actors in the network.

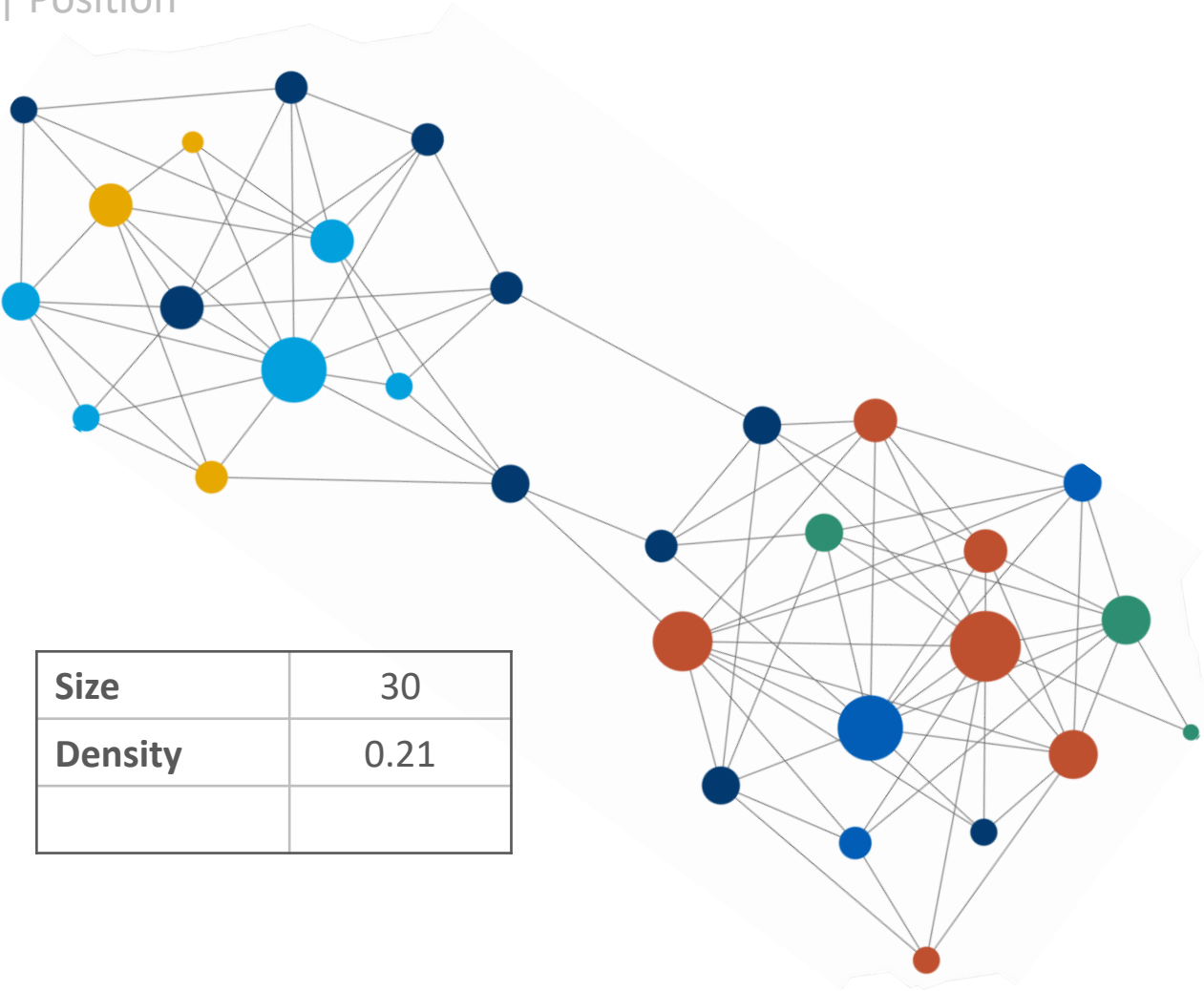


# Data collection and analysis

Visualization | Structure | Position

**Size** is the number of actors in the network.

**Density** is the number of ties relative to the total possible number of ties.





# Data collection and analysis

Visualization | Structure | Position

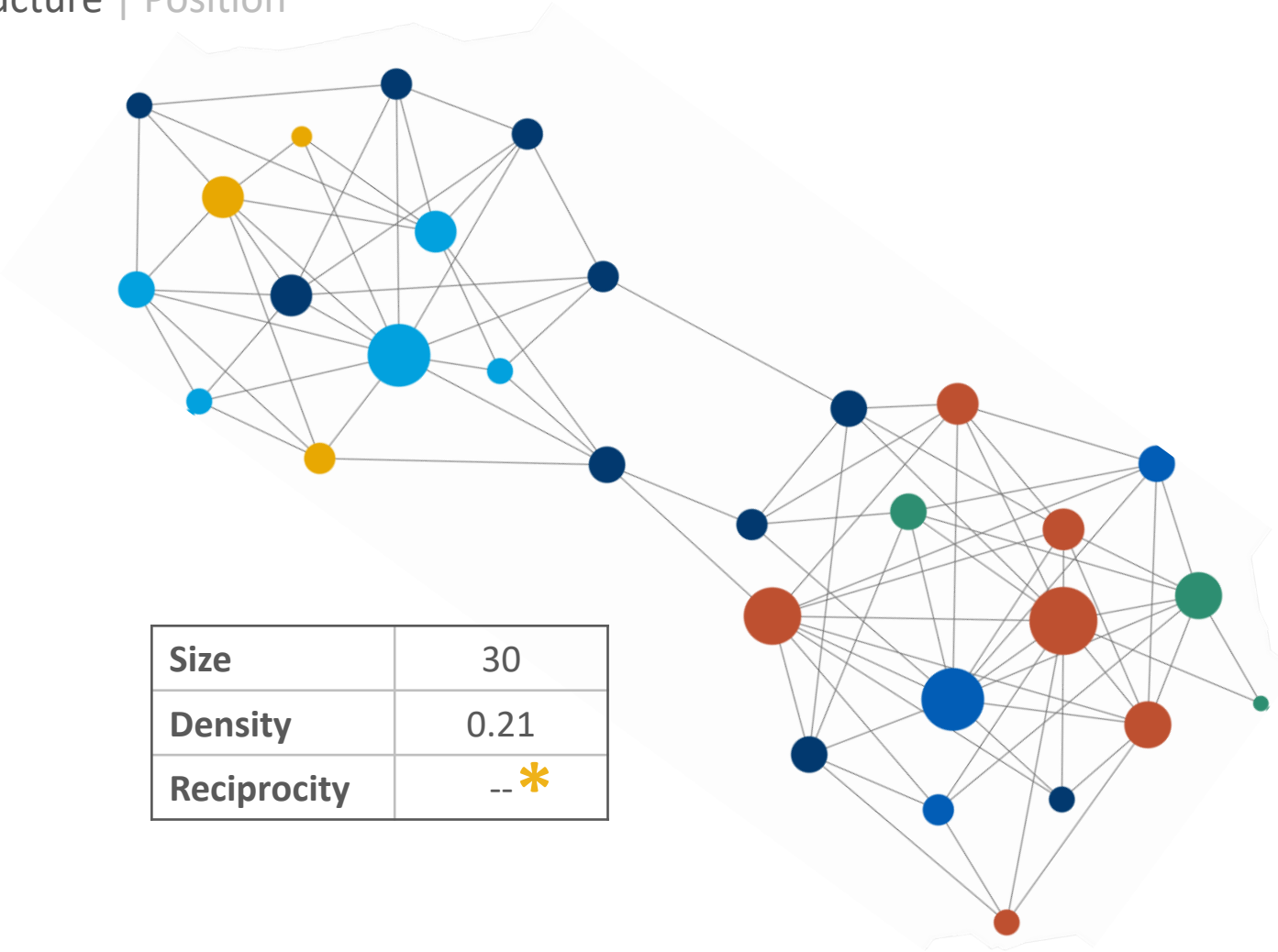
**Size** is the number of actors in the network.

**Density** is the number of ties relative to the total possible number of ties.

**Reciprocity** is the extent to which ties are bi-directional; it indicates the mutuality of the network's ties.

\* Needs to be calculated on directed networks.

Size	30
Density	0.21
Reciprocity	-- *



# Data collection and analysis

Visualization | Structure | Position

Social network analysis helps us:

- Visualize data through sociograms to gain insights.
- Understand the structure of a network.
- Understand the position of actors within a network.

 **UCINET Software**

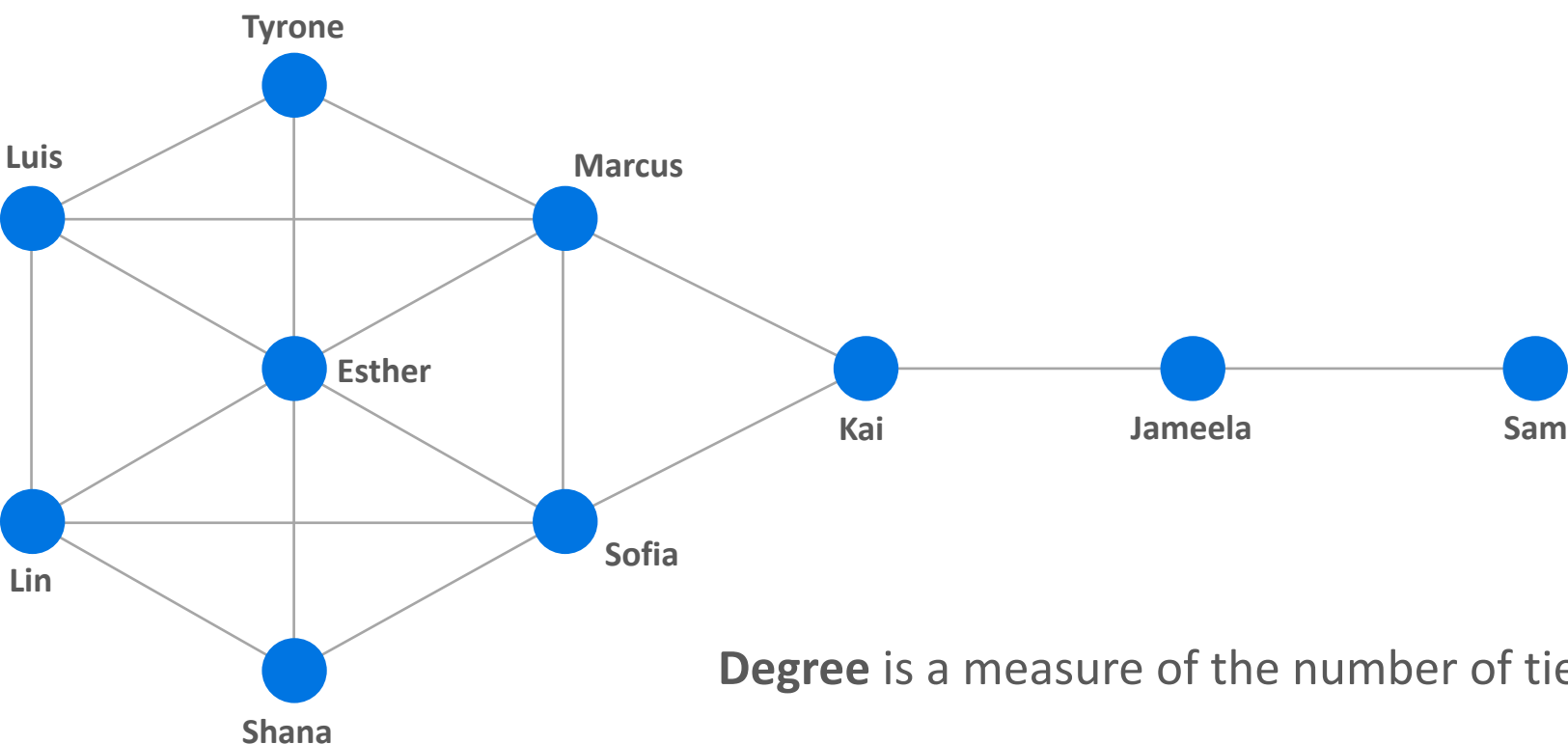


**STATA**

*Gephi*

# Data collection and analysis

Visualization | Structure | Position

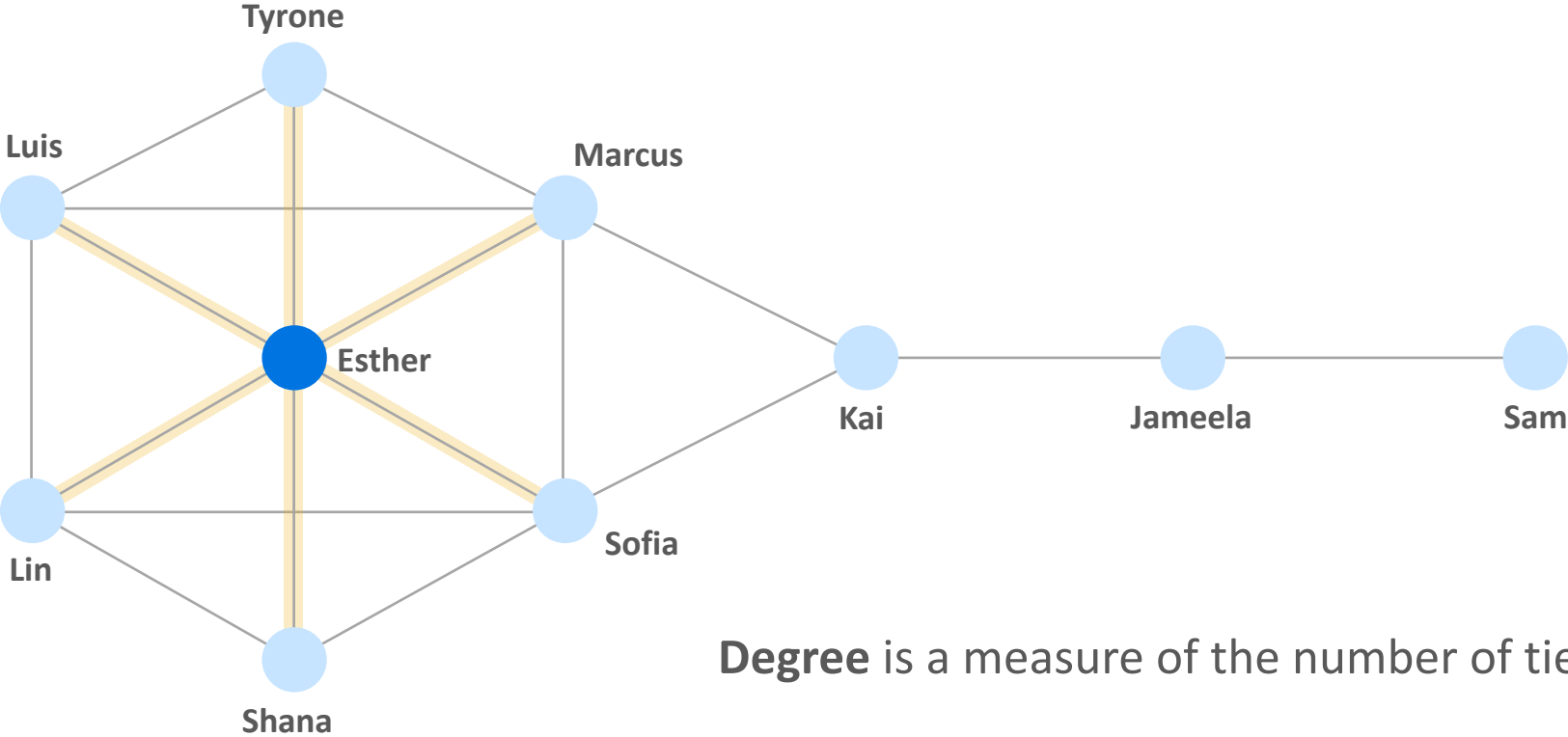


**Degree** is a measure of the number of ties.

Adapted from Duke Mod-U: Social Science Research Institute

# Data collection and analysis

Visualization | Structure | Position



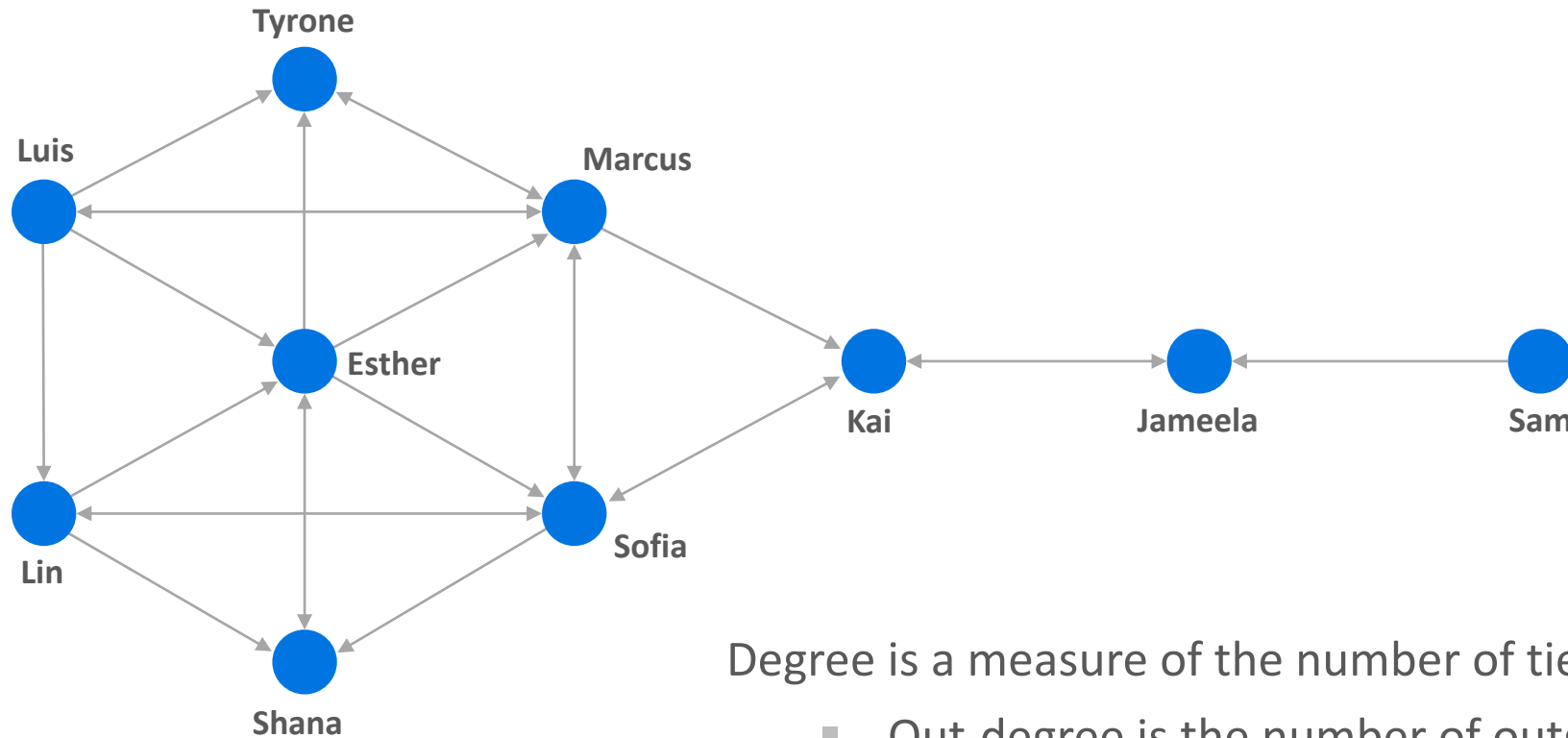
**Degree** is a measure of the number of ties.

Actor	Degree
Tyrone	3
Shana	3
Luis	4
Jameela	2
Sam	1
Lin	4
Esther	6
Kai	3
Sofia	5
Marcus	5

Adapted from Duke Mod-U: Social Science Research Institute

# Data collection and analysis

Visualization | Structure | Position



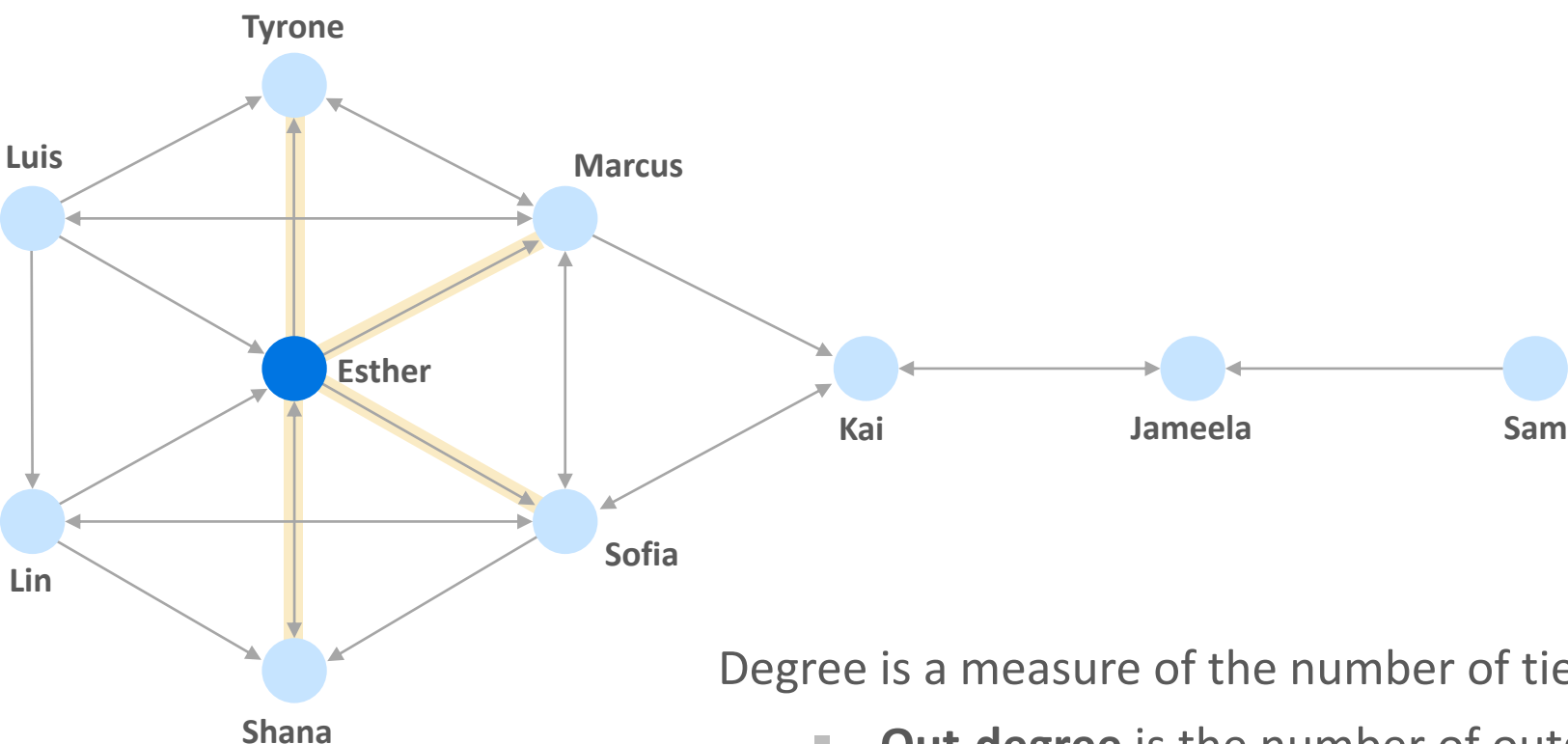
Degree is a measure of the number of ties.

- Out-degree is the number of outgoing ties.
- In-degree is the number of incoming ties.

Adapted from Duke Mod-U: Social Science Research Institute

# Data collection and analysis

Visualization | Structure | Position



Degree is a measure of the number of ties.

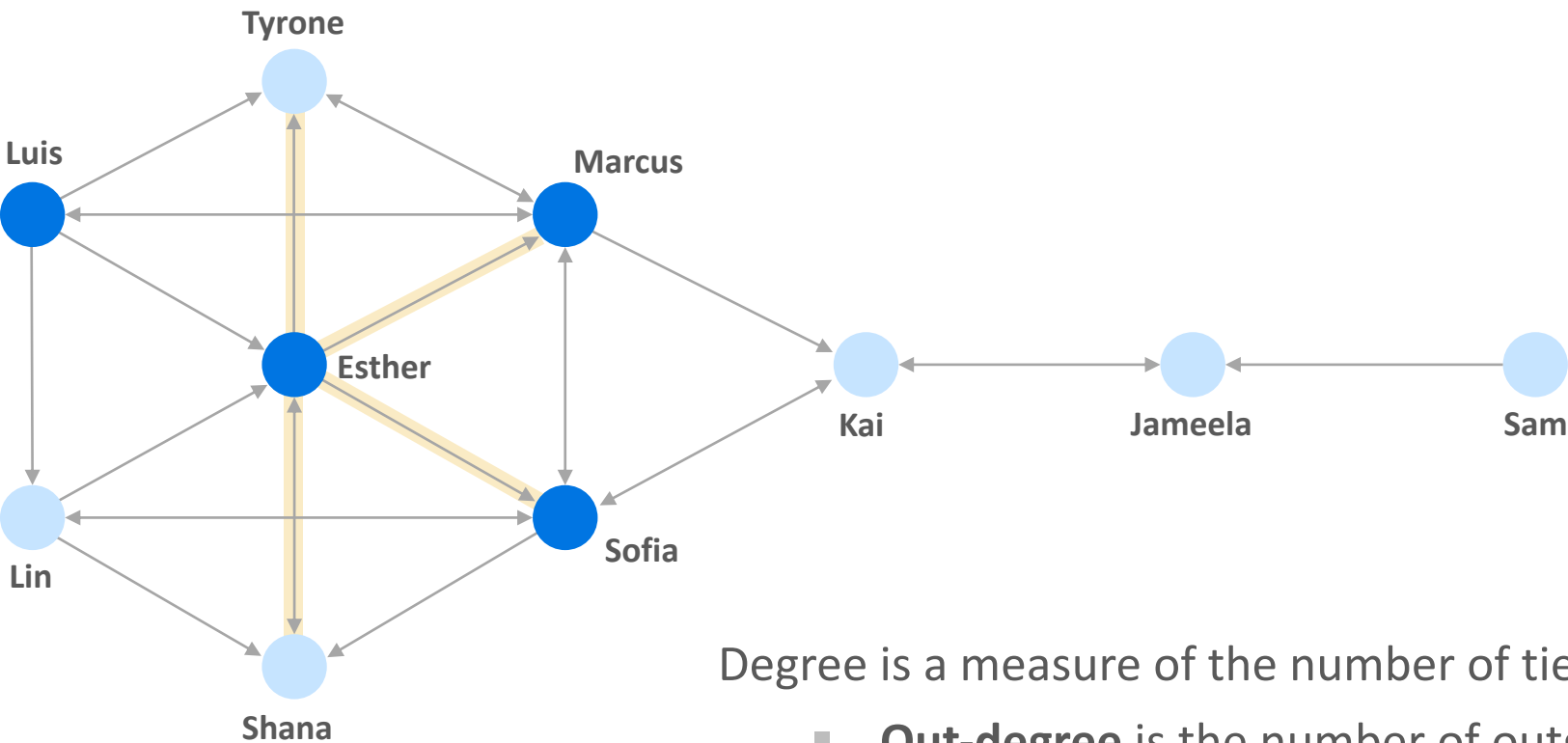
- **Out-degree** is the number of outgoing ties.
- In-degree is the number of incoming ties.

Actor	Out-degree
Tyrone	1
Shana	1
Luis	4
Jameela	1
Sam	1
Lin	3
Esther	4
Kai	2
Sofia	4
Marcus	4

Adapted from Duke Mod-U: Social Science Research Institute

# Data collection and analysis

Visualization | Structure | Position



Degree is a measure of the number of ties.

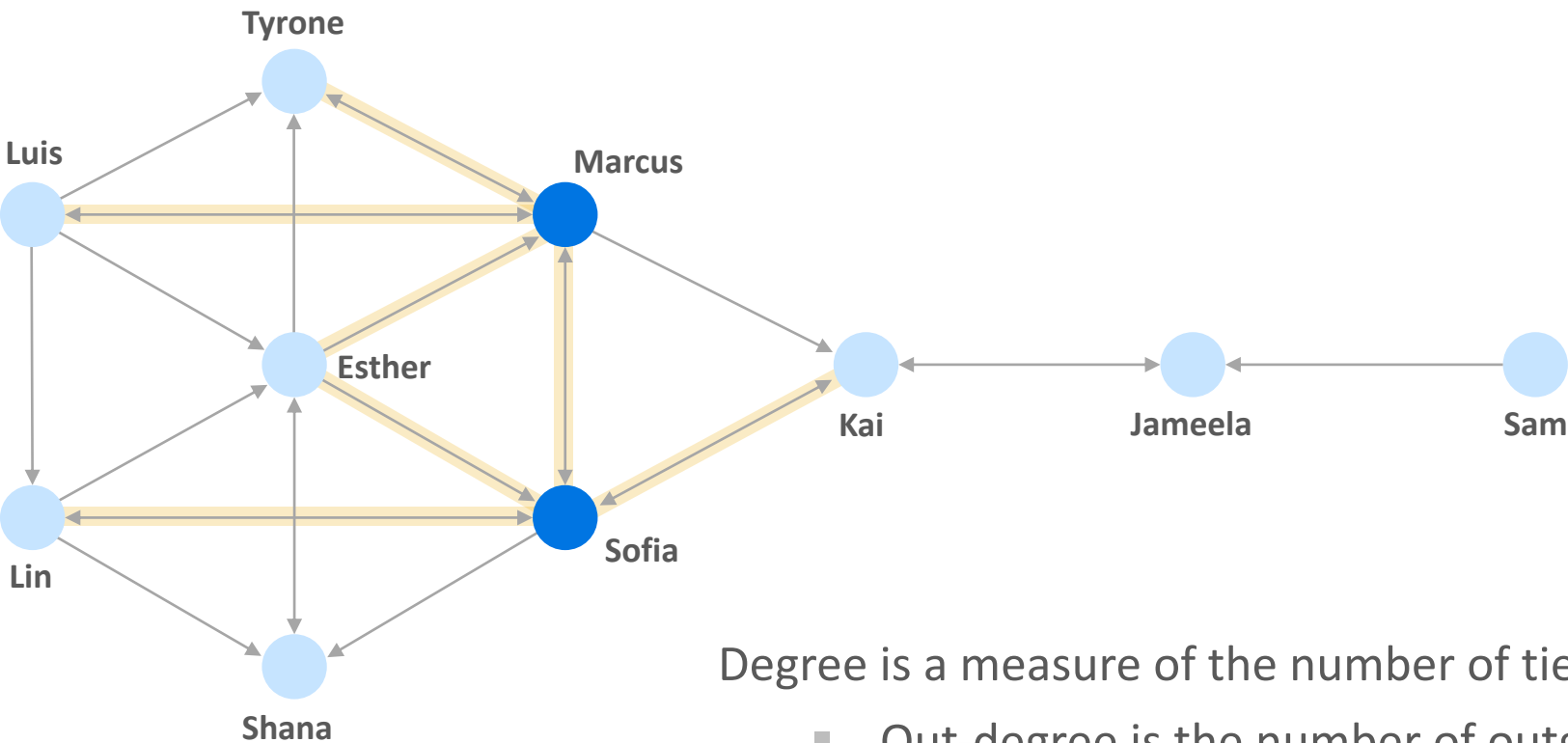
- **Out-degree** is the number of outgoing ties.
- In-degree is the number of incoming ties.

Actor	Out-degree
Tyrone	1
Shana	1
Luis	4
Jameela	1
Sam	1
Lin	3
Esther	4
Kai	2
Sofia	4
Marcus	4

Adapted from Duke Mod-U: Social Science Research Institute

# Data collection and analysis

Visualization | Structure | Position



Degree is a measure of the number of ties.

- Out-degree is the number of outgoing ties.
- **In-degree** is the number of incoming ties.

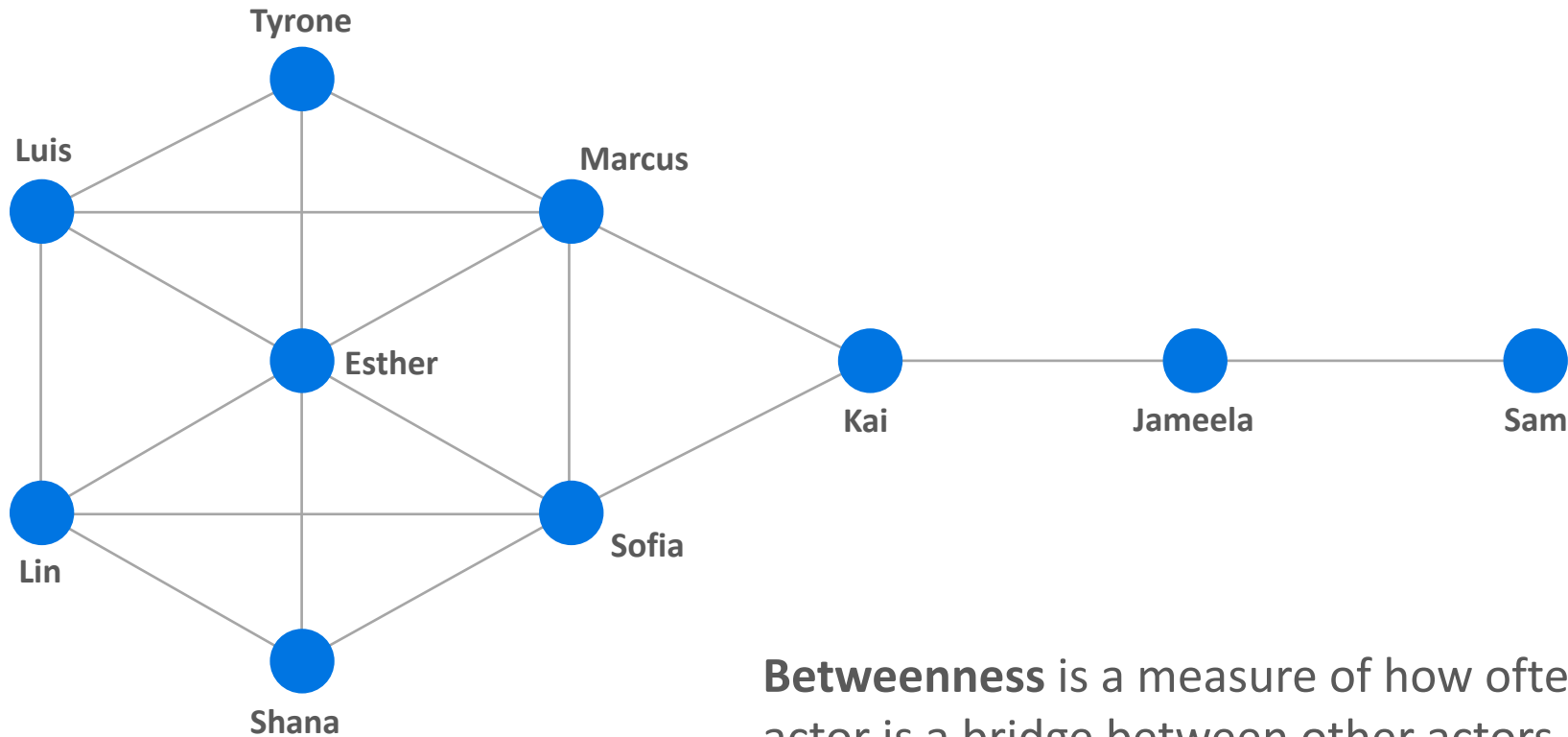
Actor	In-degree
Tyrone	3
Shana	3
Luis	1
Jameela	2
Sam	0
Lin	2
Esther	3
Kai	3
Sofia	4
Marcus	4

Adapted from Duke Mod-U: Social Science Research Institute



# Data collection and analysis

Visualization | Structure | Position

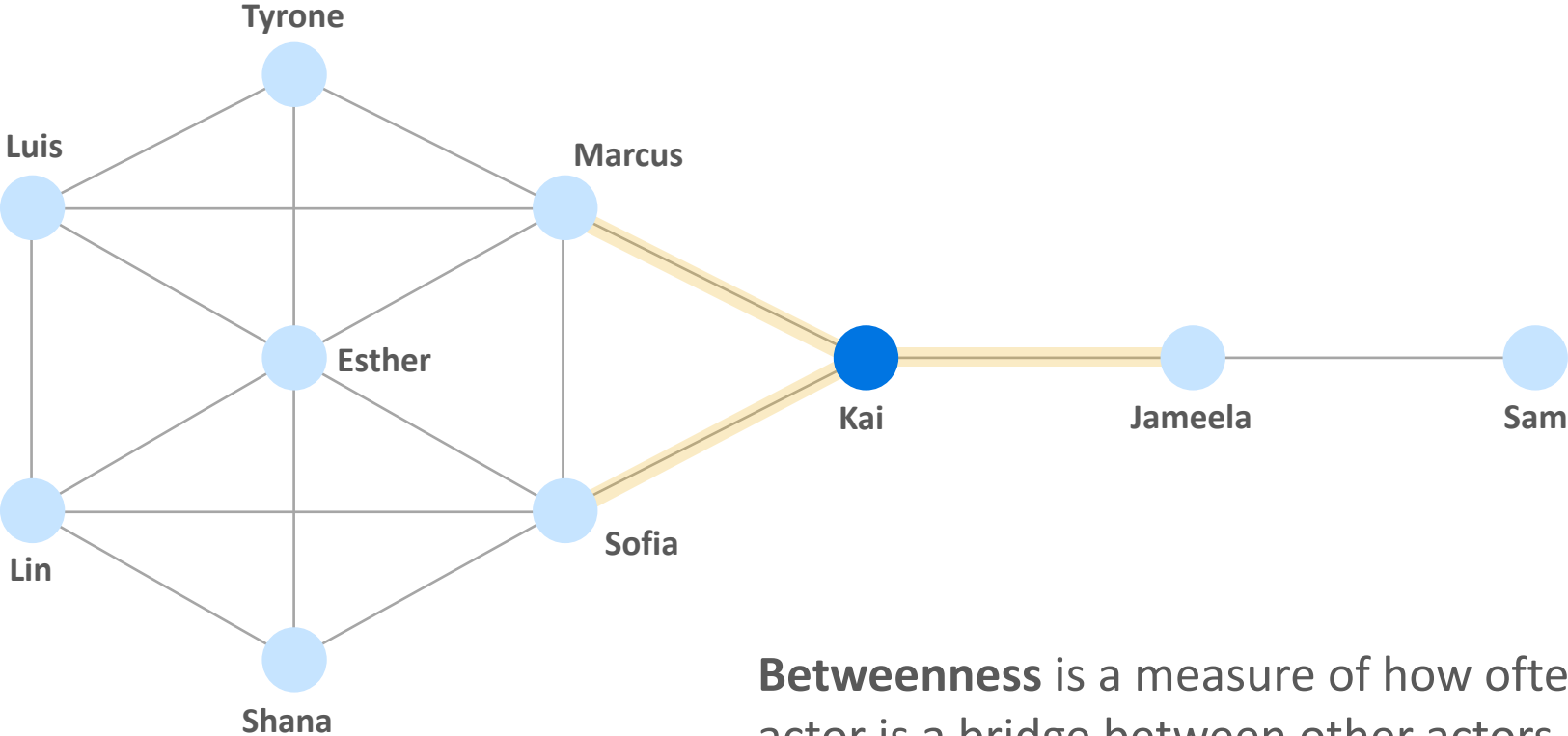


**Betweenness** is a measure of how often an actor is a bridge between other actors.

Adapted from Duke Mod-U: Social Science Research Institute

# Data collection and analysis

Visualization | Structure | Position

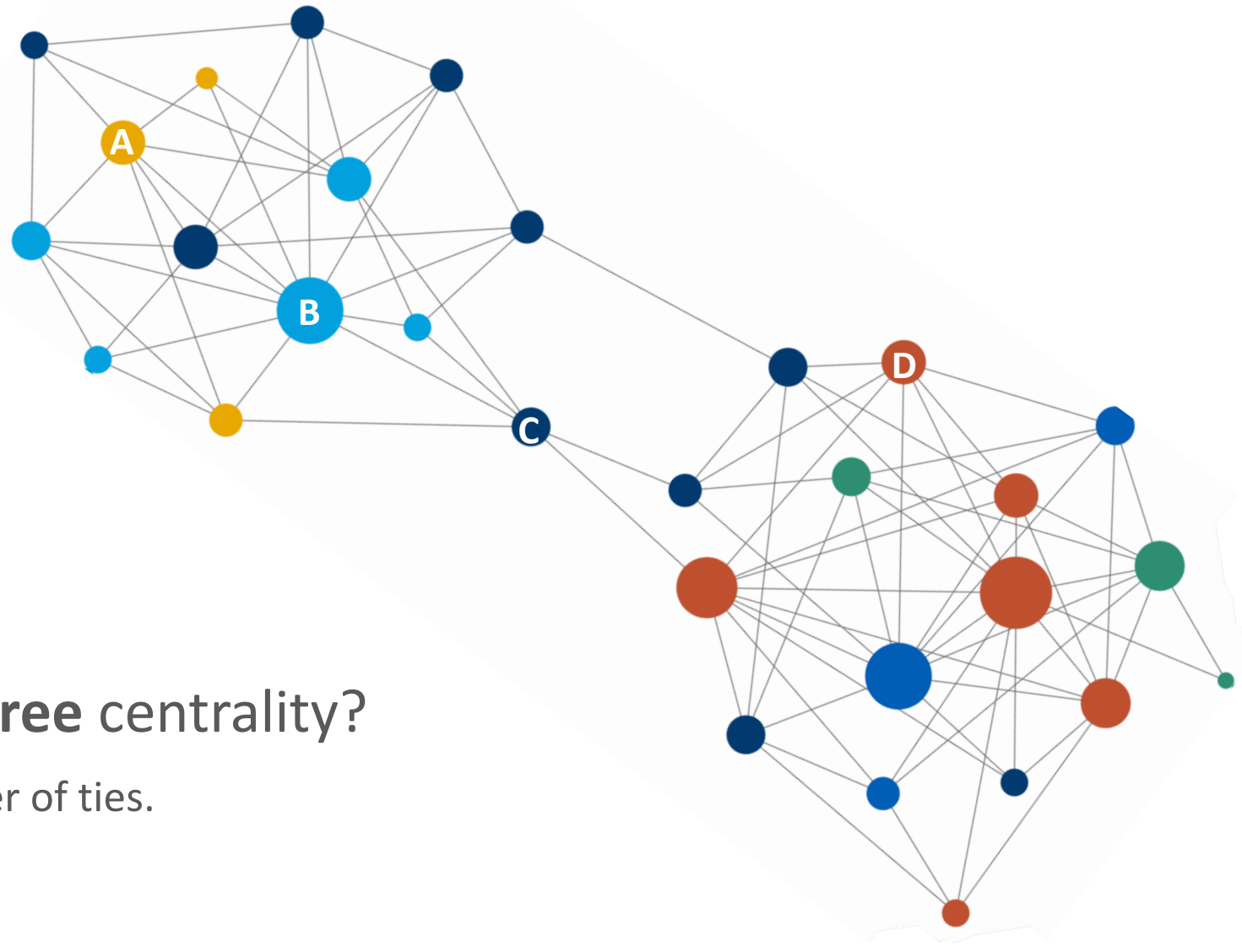


**Betweenness** is a measure of how often an actor is a bridge between other actors.

Actor	Betweenness
Tyrone	0.00
Shana	0.00
Luis	0.83
Jameela	8.00
Sam	0.00
Lin	8.33
Esther	3.67
Kai	14.00
Sofia	8.33
Marcus	8.33

Adapted from Duke Mod-U: Social Science Research Institute

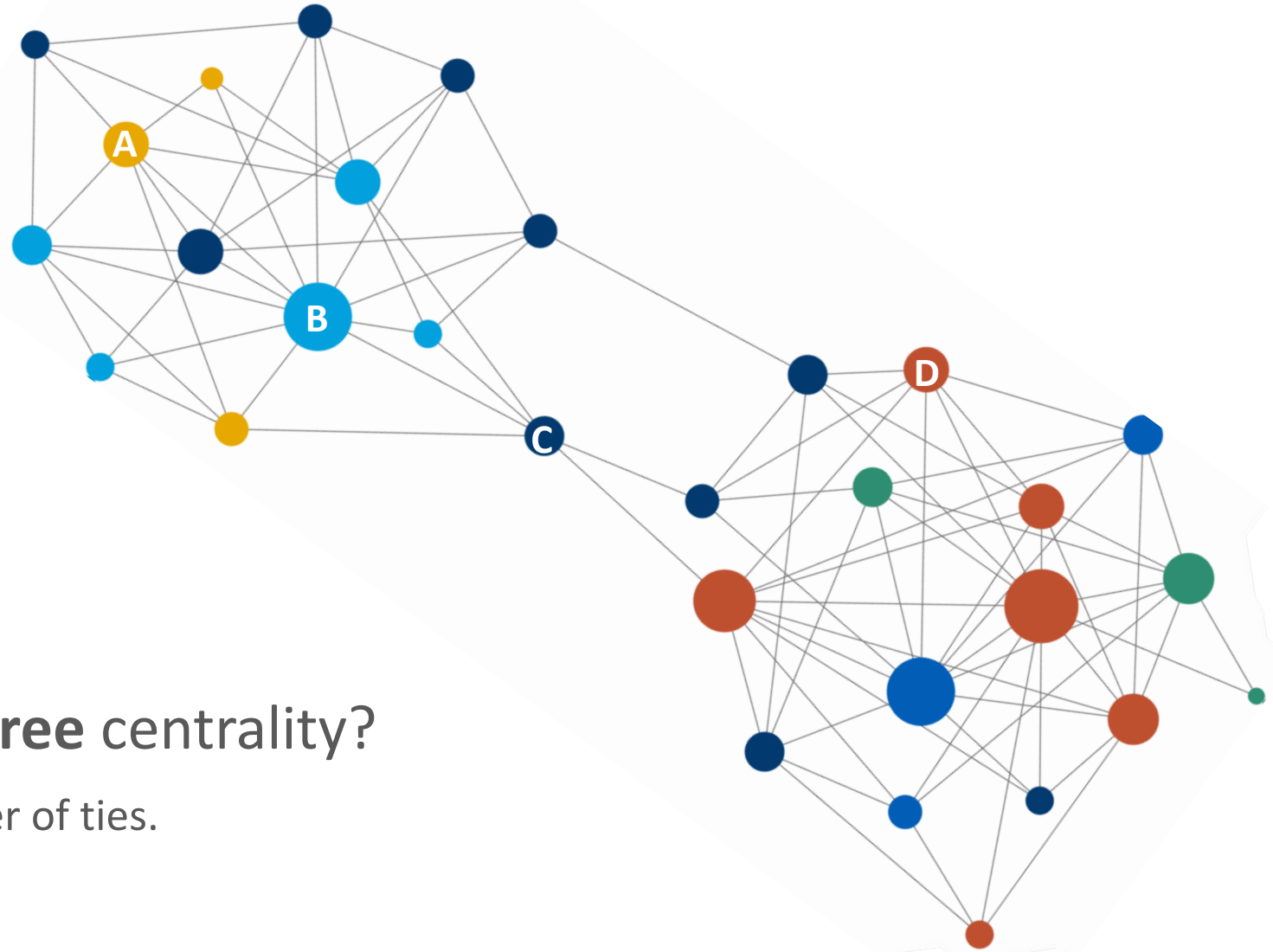
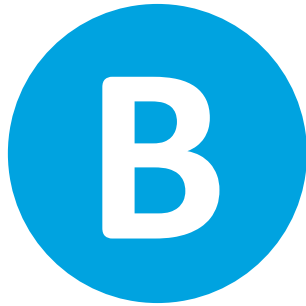
# Data collection and analysis



**Poll 5:** Who has the **highest degree** centrality?

**Degree** is a measure of the number of ties.

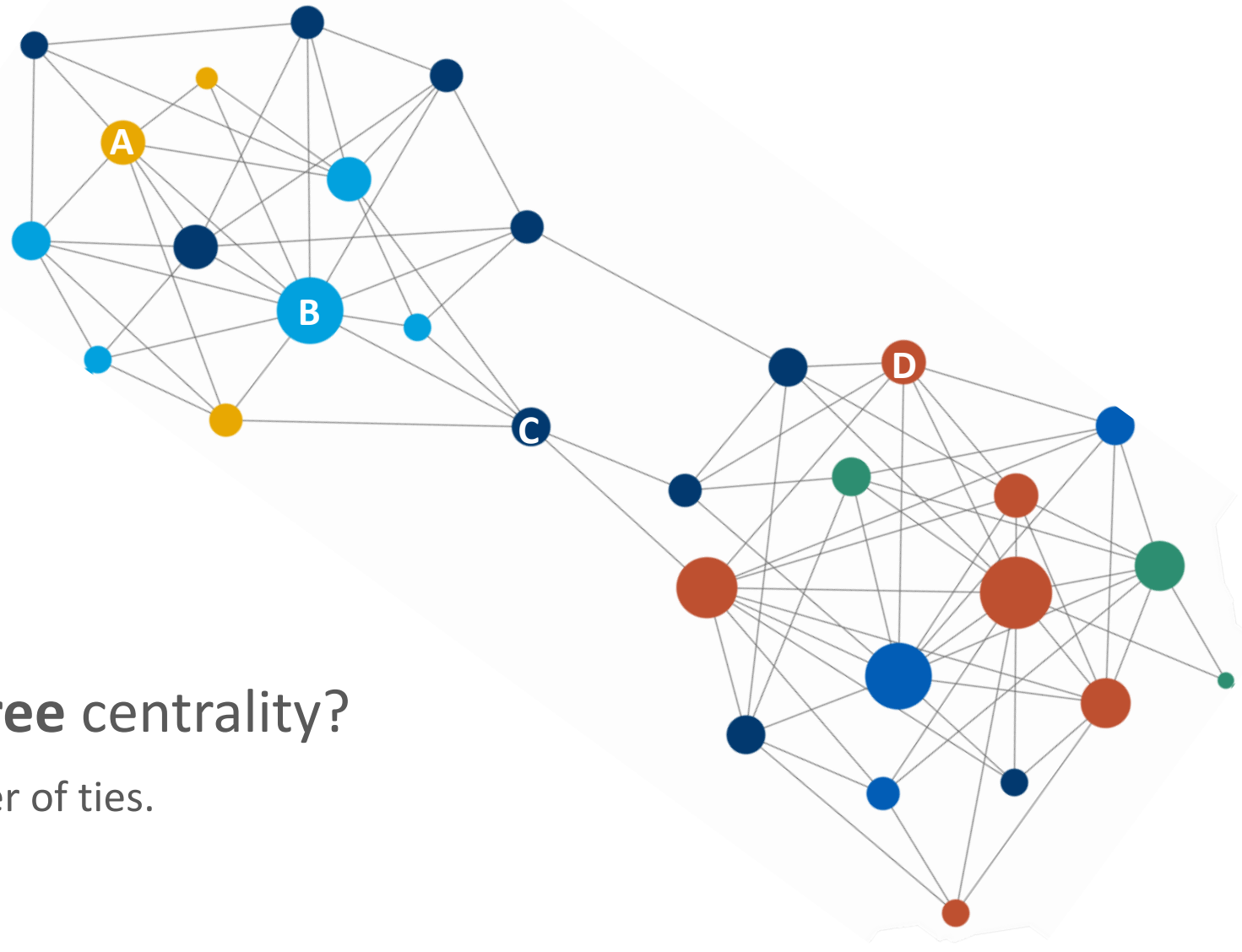
# Data collection and analysis



**Poll 5:** Who has the **highest degree** centrality?

**Degree** is a measure of the number of ties.

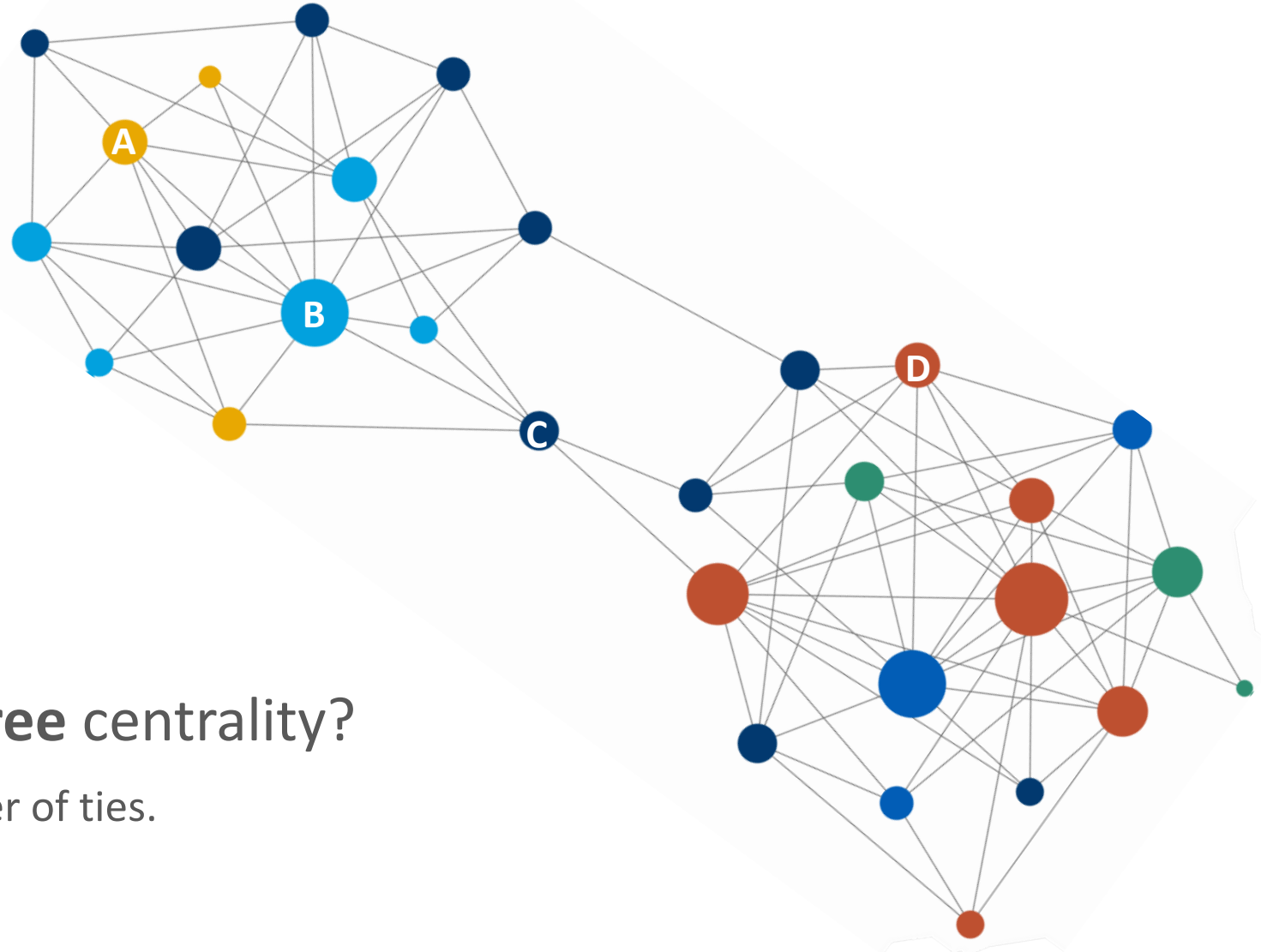
# Data collection and analysis



**Poll 6:** Who has the **lowest degree** centrality?

**Degree** is a measure of the number of ties.

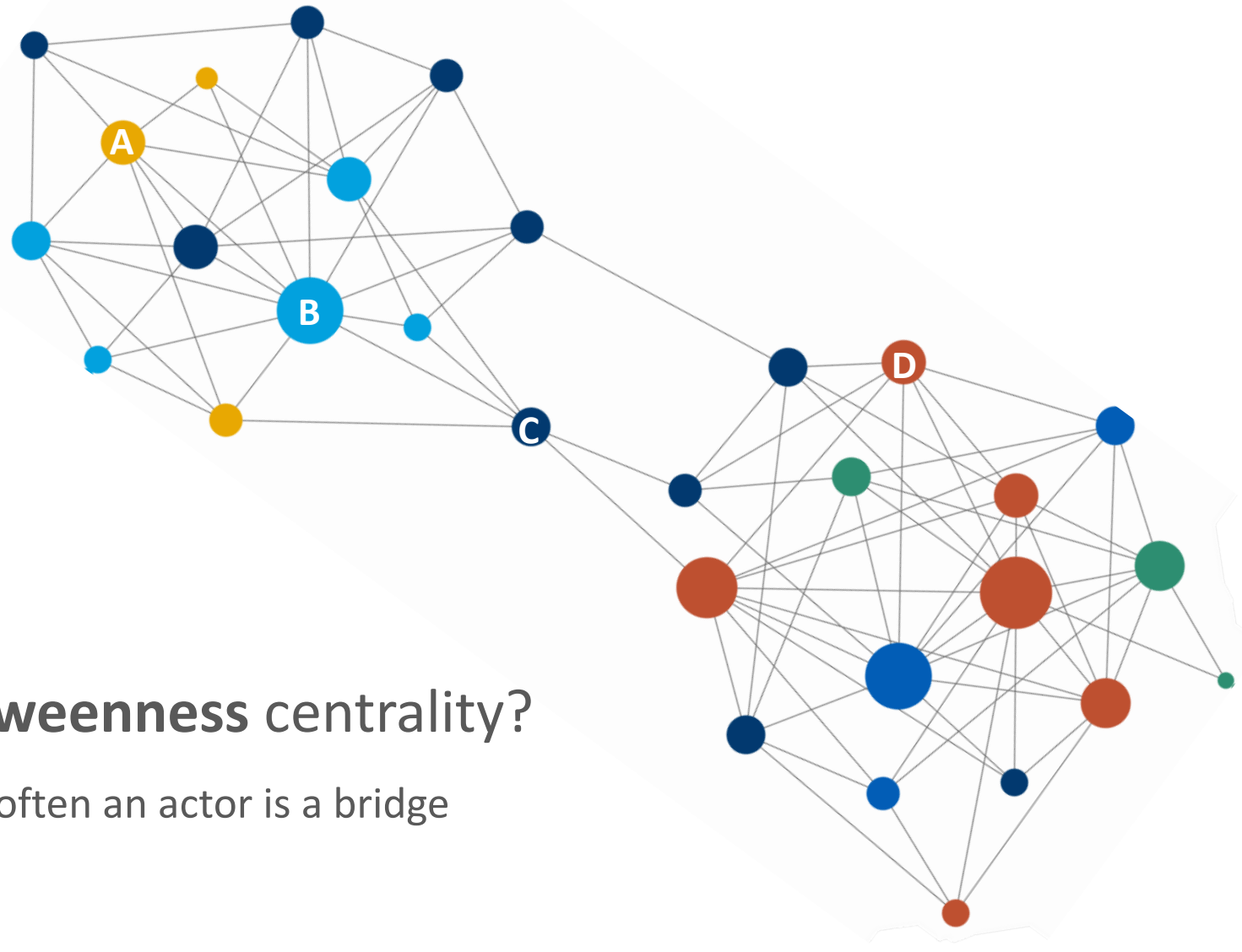
# Data collection and analysis



**Poll 6:** Who has the **lowest degree** centrality?

**Degree** is a measure of the number of ties.

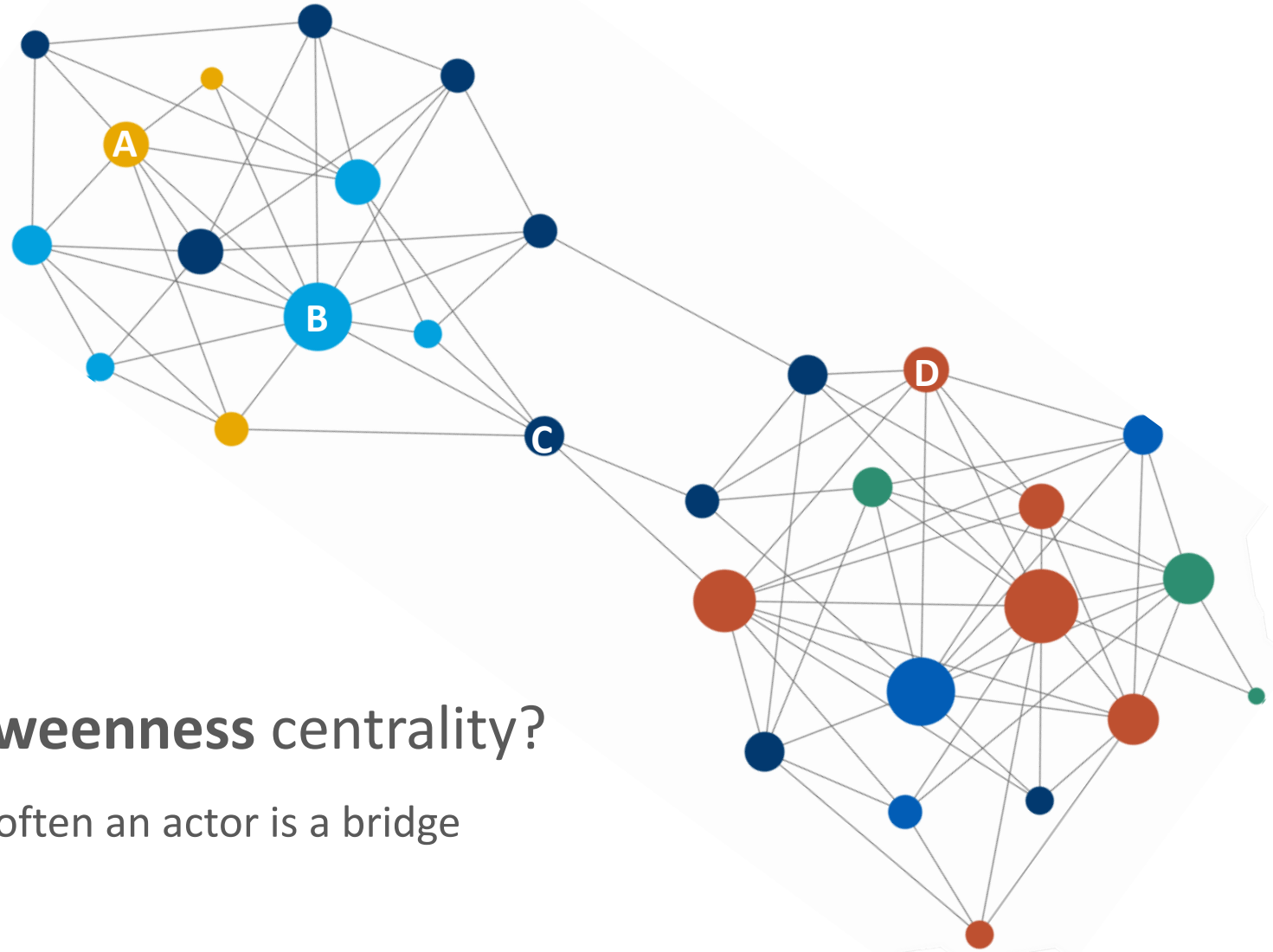
# Data collection and analysis



**Poll 7:** Who has the **highest betweenness** centrality?

**Betweenness** is a measure of how often an actor is a bridge between other actors.

# Data collection and analysis




**Poll 7:** Who has the **highest betweenness** centrality?

**Betweenness** is a measure of how often an actor is a bridge between other actors.



# Data collection and analysis

## Challenges and Limitations

- 
- Defining network boundaries
  - Gaining access and issues of confidentiality
  - Limitations associated with data collection methods
  - Missing data
  - Violating the assumption of independence
  - Learning curve with new platforms

# Data collection and analysis

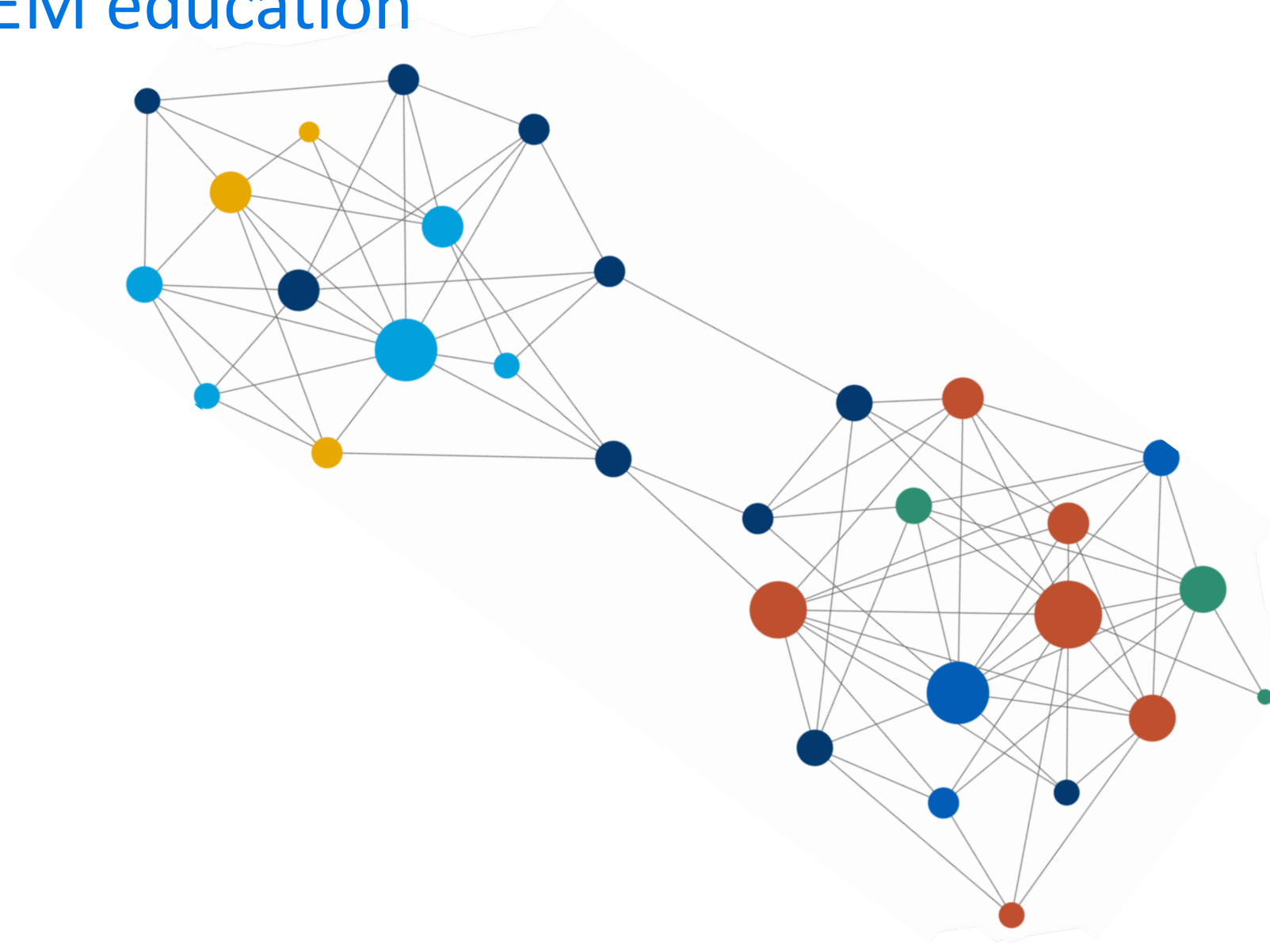
Before we move on to future research in STEM education,  
**are there any questions?**



# Future research in STEM education

# Future research in STEM education

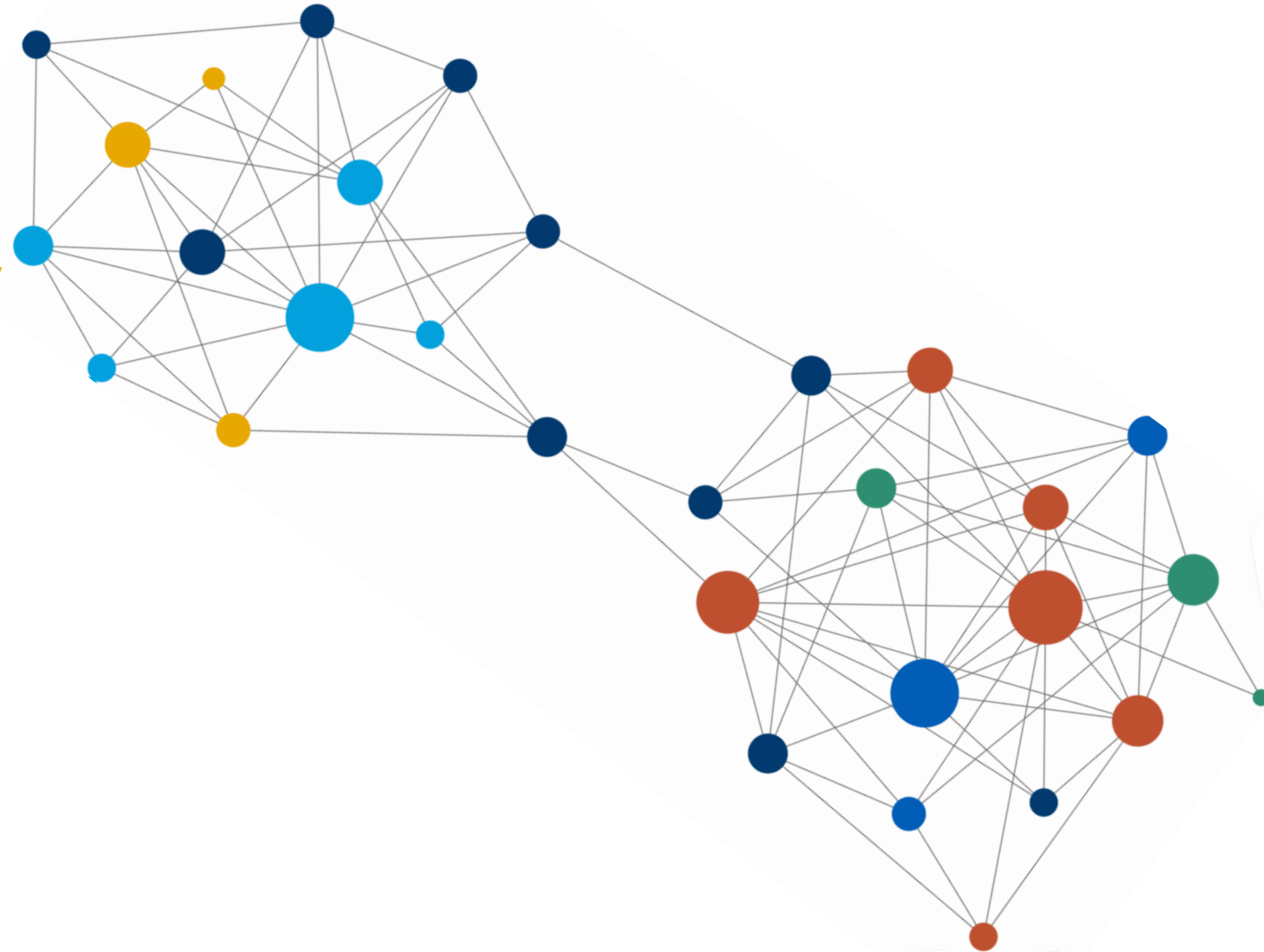
*Think about a future project in which SNA might be a good fit.*



# Future research in STEM education

*Think about a future project in which SNA might be a good fit.*

Who are the **actors**?



# Future research in STEM education

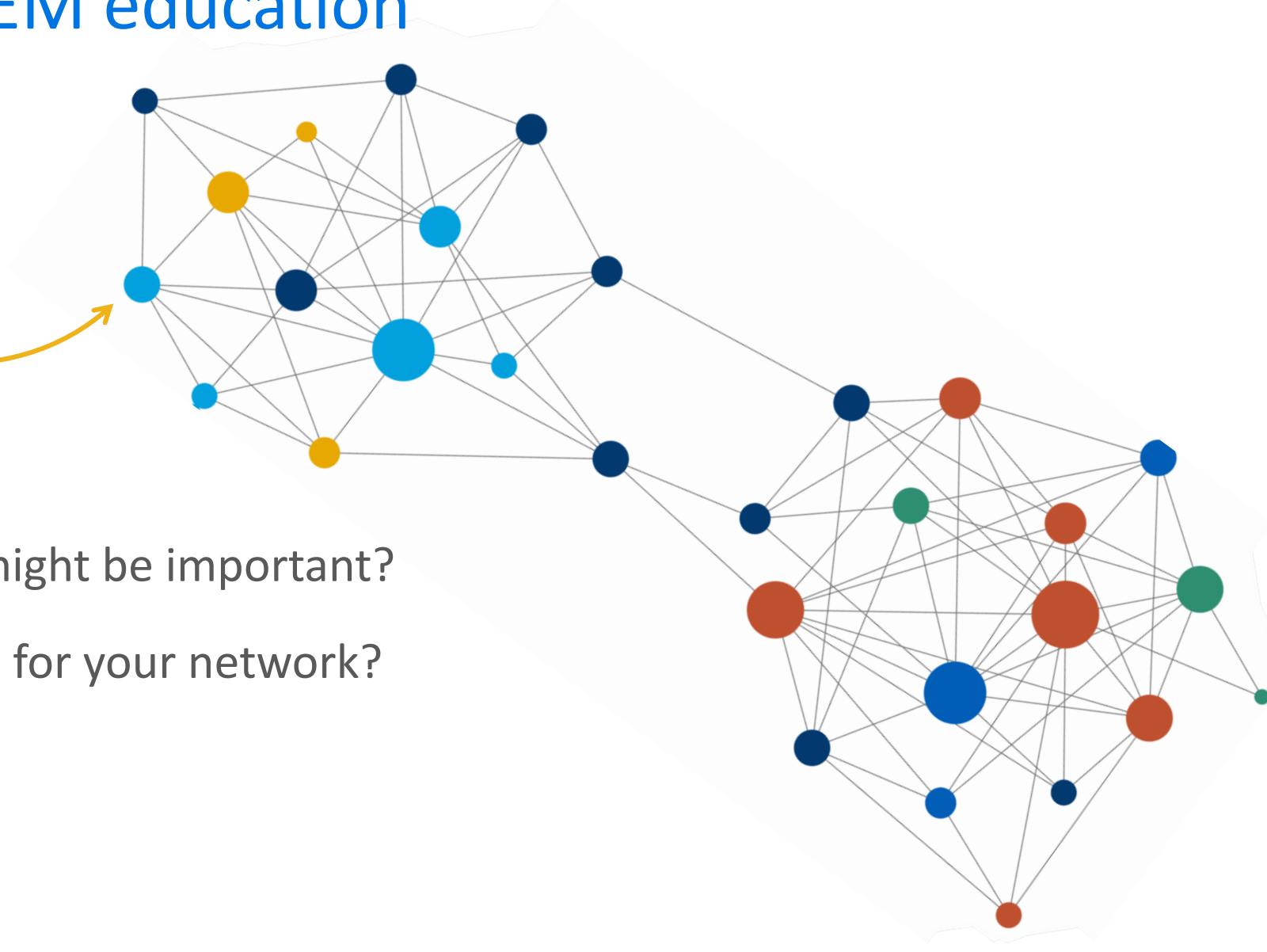
*Think about a future project in which SNA might be a good fit.*

Who are the **actors**?

What attributes of the actors might be important?

How would you set boundaries for your network?

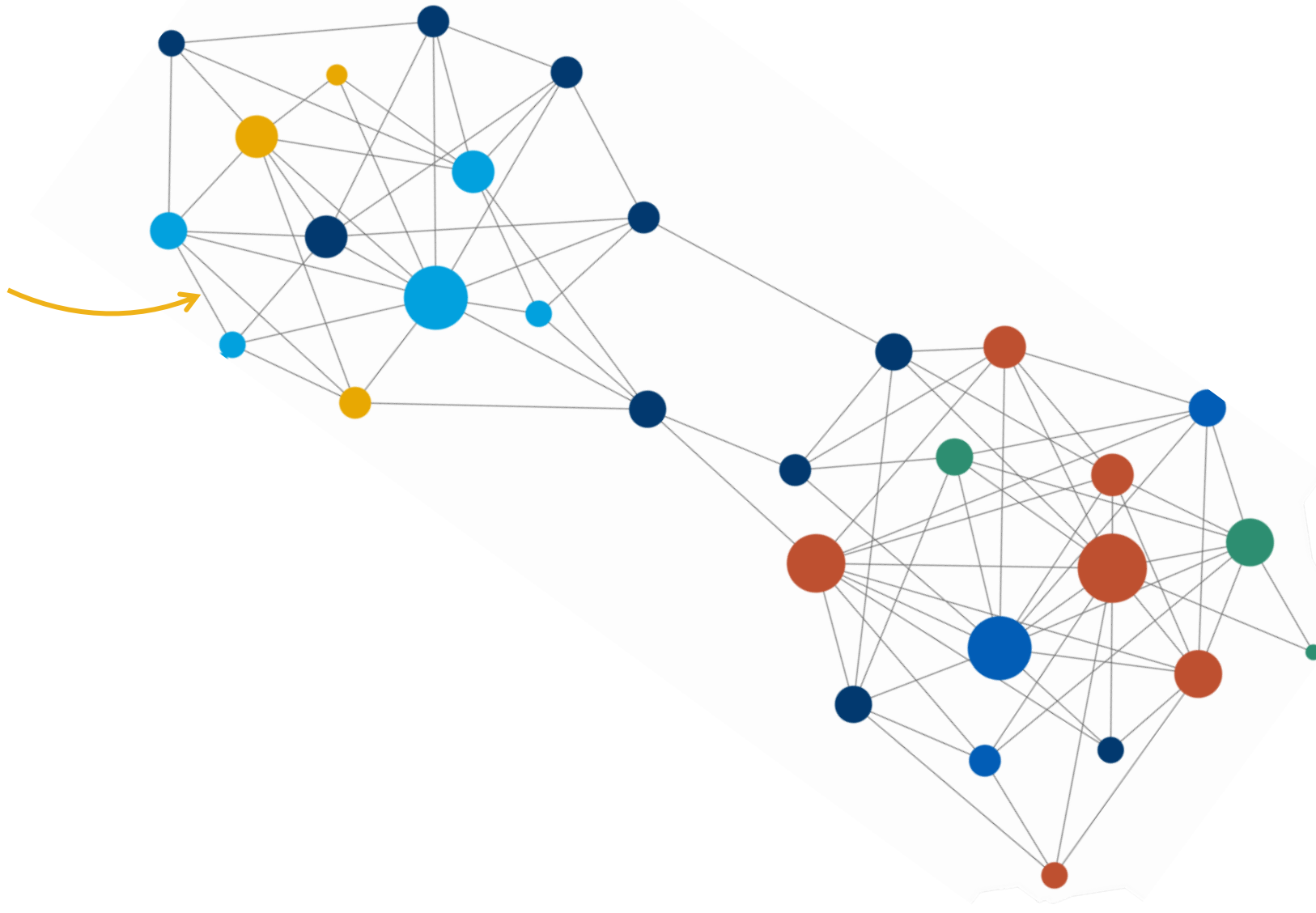
- Who would be included?
- Who would be excluded?



# Future research in STEM education

*Think about a future project in which SNA might be a good fit.*

What **ties** are of interest?



# Future research in STEM education

*Think about a future project in which SNA might be a good fit.*

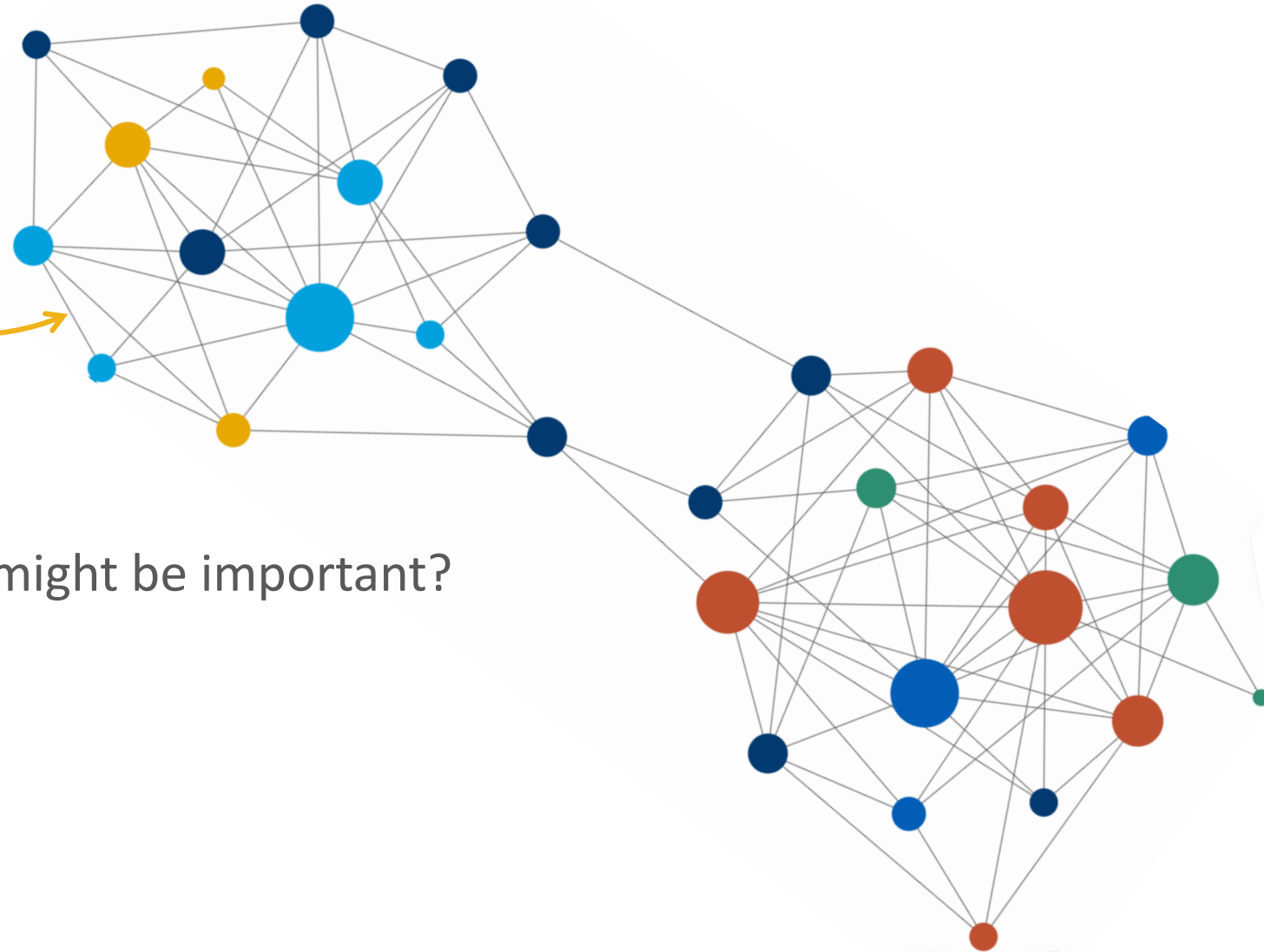
What **ties** are of interest?



Are there multiple types of ties that might be important?

Are the ties:

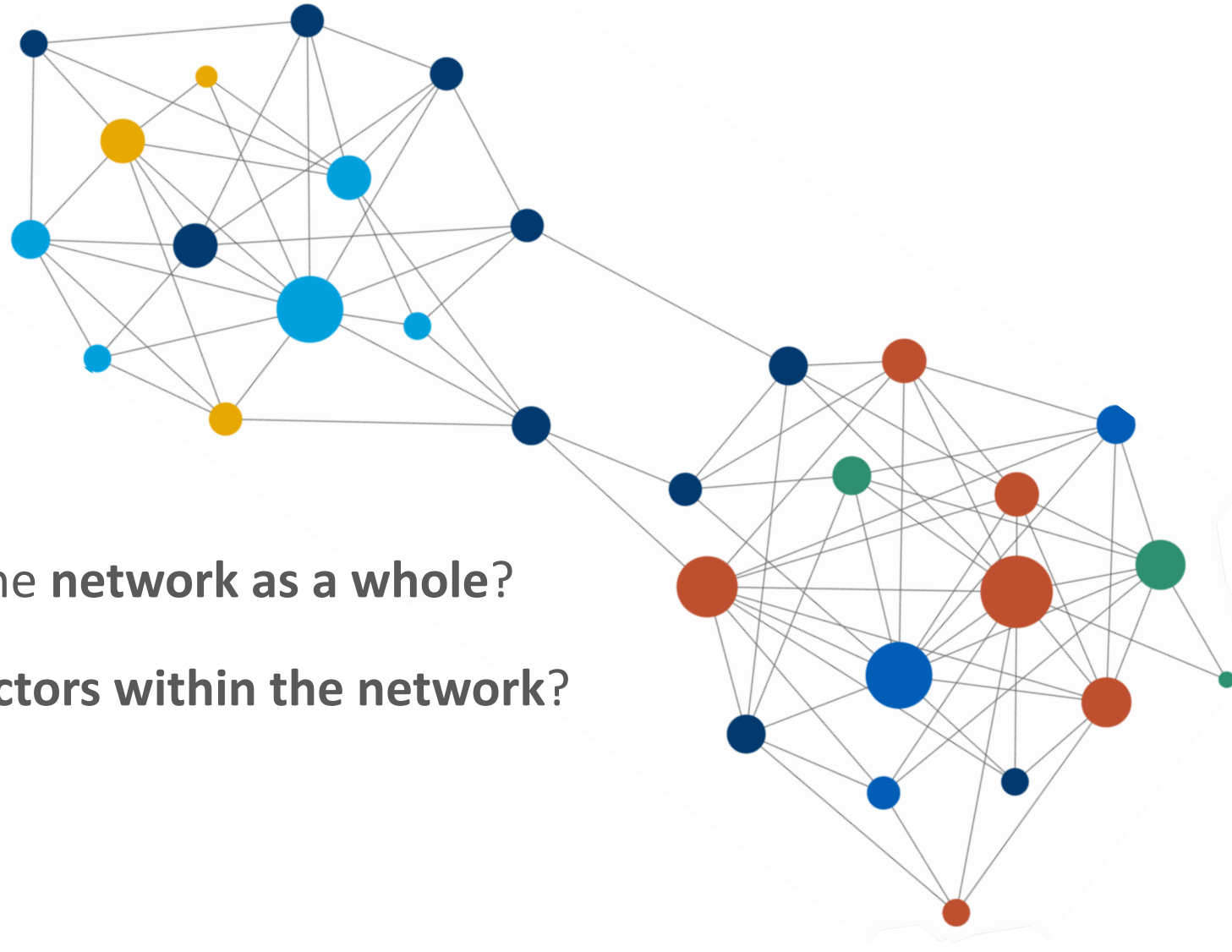
- Directed or undirected?
- Binary or valued?





# Future research in STEM education

*Think about a future project in which SNA might be a good fit.*



What would you want to know about the **network as a whole**?

What would you want to know about **actors within the network**?

# Looking forward

# Looking forward

Which aspects of social network analysis are you interested in learning more about?

Use the pen tool to place a  mark.

Collecting social network data.

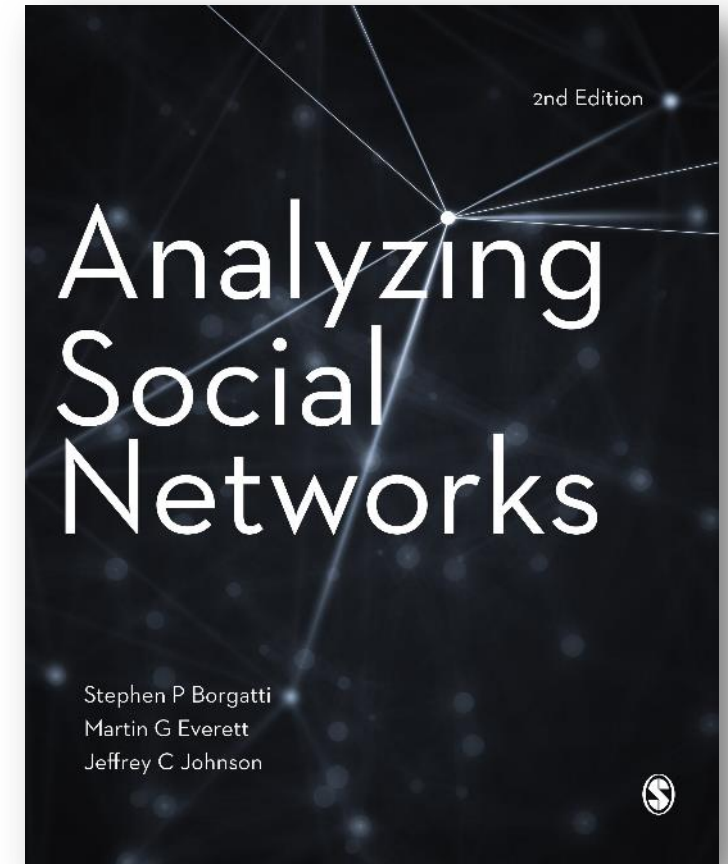
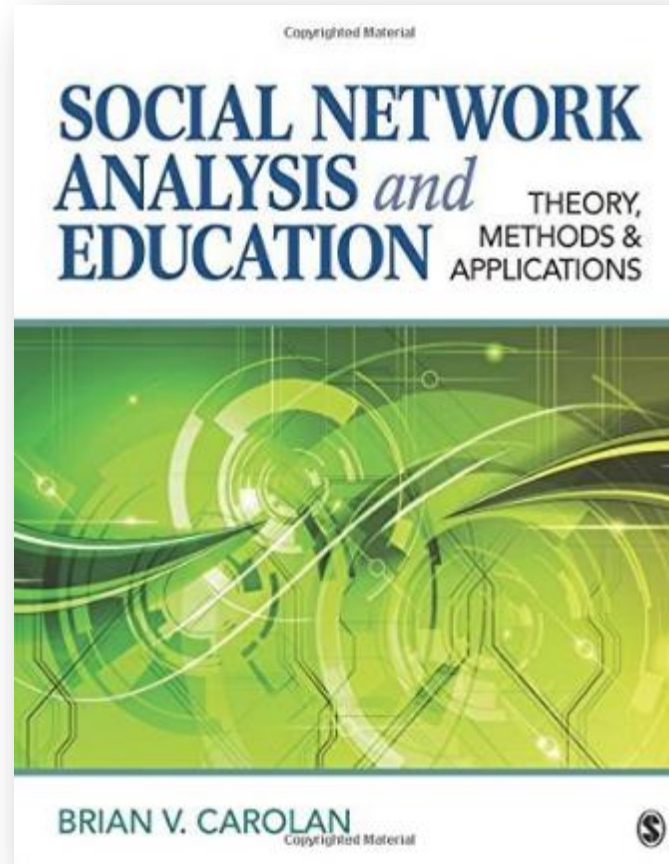
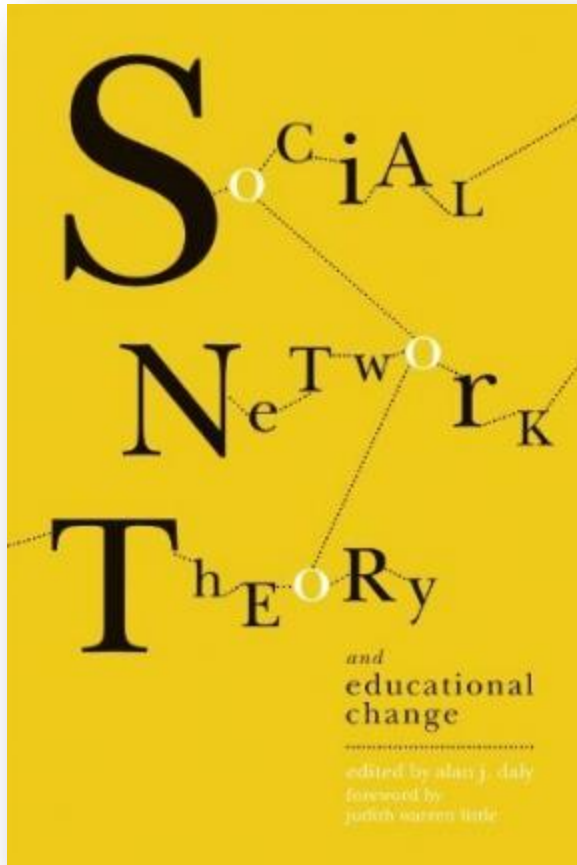
Analyzing social network data.

Interpreting sociograms.

Incorporating social network analysis into  
research and evaluation designs.

# Looking forward

## Recommended reading



# Looking forward

## Webinar 2: Applying Social Network Analysis to STEM Education Research

Monday April 20, 2020  
12:00 – 1:15 pm CT



**María González-Howard, PhD**

Assistant Professor in STEM Education at The University of Texas at Austin



**Susan Yonezawa, PhD**

Project Research Scientist at UC San Diego-CREATE



**Kyle Fagan, PhD**

Researcher  
[kfagan@air.org](mailto:kfagan@air.org)



**Ben Kalina, MA**

Senior Researcher  
[bkalina@air.org](mailto:bkalina@air.org)

Thank you!

# DRK-12 METHODS SERIES WEBINAR

SOCIAL NETWORK ANALYSIS | MARCH 26, 2020

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MAKING  
RESEARCH  
RELEVANT

---

THANK YOU

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Wagner, C. J., & González-Howard, M. (2018). Studying discourse as social interaction: The potential of social network analysis for discourse studies. *Educational Researcher*, 47(6), 375-383.